



Service Bulletin

File in Section: -

Bulletin No.: PI1322

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Notchy or Stick/Slip Feeling in Steering Wheel Near Center Position

Models: 2012 Buick Verano
2011-2012 Chevrolet Cruze, Volt

Condition/Concern

Some customers may comment on a notchy or stick/slip feeling in the steering wheel, near the center position, after a duration of time on the highway while making lane changes.

This may be due to increased effort required to overcome residual friction inside the steering gear after driving long periods with no steering input.

Recommendation/Instructions

To resolve this condition, replace the steering gear and the two mounting bolts. Refer to the Steering Gear Replacement in SI.

Parts Information

Part Number	Description	Qty
13423005	Steering Gear (Cruze 2011-2012, Verano 2012)	1
13413955	Steering Gear (Volt 2011-2012)	1
13317308	Bolt, Steering Gear (Cruze 2011-2012, Verano 2012, Volt 2011-2012)	2

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7421740	Steering Gear Replacement	Use Published Labor Operation Time