



Service Bulletin

File in Section: -

Bulletin No.: PI1318

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Analog Gauges Inoperative

Models: 2014 Buick LaCrosse, Regal
2014 Chevrolet Corvette, Silverado 1500
2015 Chevrolet Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Yukon Models
Equipped with Driver Information Enhanced 8 Inch Display (RPO UHS)

Condition/Concern

Some customers may comment that the analog gauges in the instrument cluster are inoperative. This may be caused by a software anomaly.

Recommendation/Instructions

Verify that the cluster analog gauges inoperable can be recovered via the following two methods prior to reprogramming of the software.

1. With an ignition cycle
2. With a battery power cycle by means of removing the fuse and placing it back

If either of those methods recovers the analog gauges, then proceed with reprogramming.

An updated software calibration has been released to address this condition.

DO NOT replace the instrument cluster for this concern.

Important: Verify the battery voltage is more than 12 volts but less than 16 volts before proceeding with reprogramming. The battery must be fully charged **BEFORE** reprogramming.

Important: During reprogramming, the battery voltage must be maintained within the proper range of 12-15.5 volts. **CONNECT** the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

Update the Instrument Cluster using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Note: Be sure to install software with USB after the Instrument Panel Cluster has been reprogrammed to make sure it doesn't get overlooked.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time