



Service Bulletin

File in Section: -

Bulletin No.: PI1317

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Rear Liftgate Will Not Open with Outside Handle

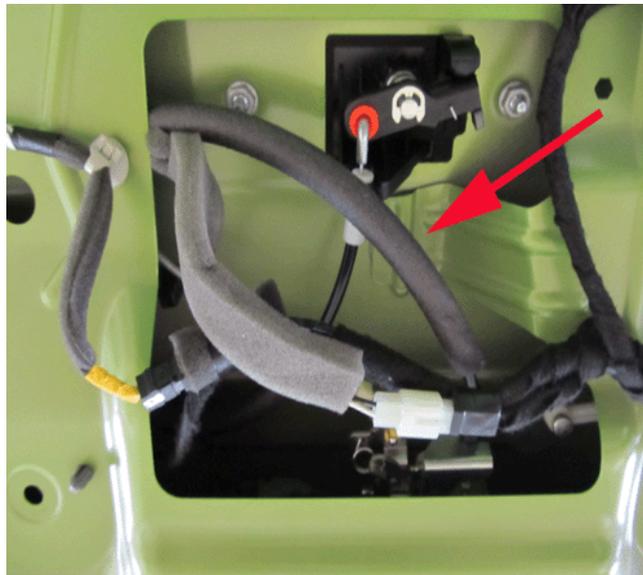
Models: 2013-2014 Chevrolet Spark
2014 Chevrolet Spark EV

Condition/Concern

Some customers may comment that the rear liftgate will not open with the outside handle. This may be due to the liftgate latch release cable becoming separated from the outside handle.

Recommendation/Instructions

Replace the liftgate latch release cable with a new designed cable that has a blue clip for the outside handle. Follow the instructions listed below:

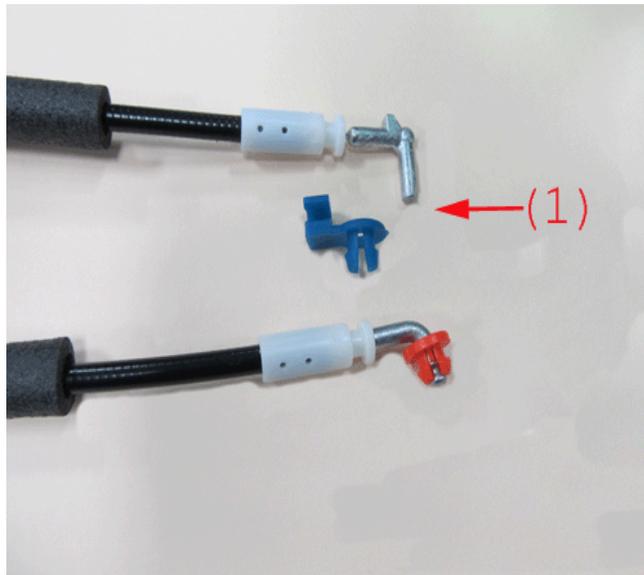


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1. Remove the liftgate trim panel. Refer to Liftgate Trim Panel Replacement in SI.

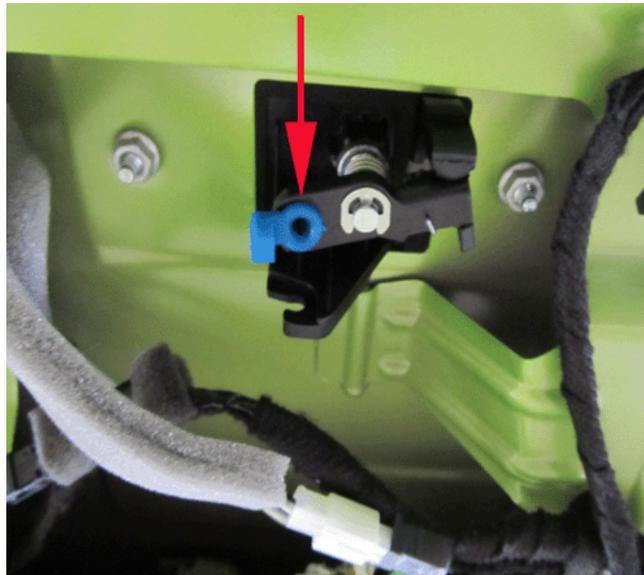
Note: Notice the orientation of the cable for installation purposes.

2. Disconnect the cable from the outside handle.
3. Disconnect the cable from the liftgate latch.
4. Remove the cable and clips from the liftgate.



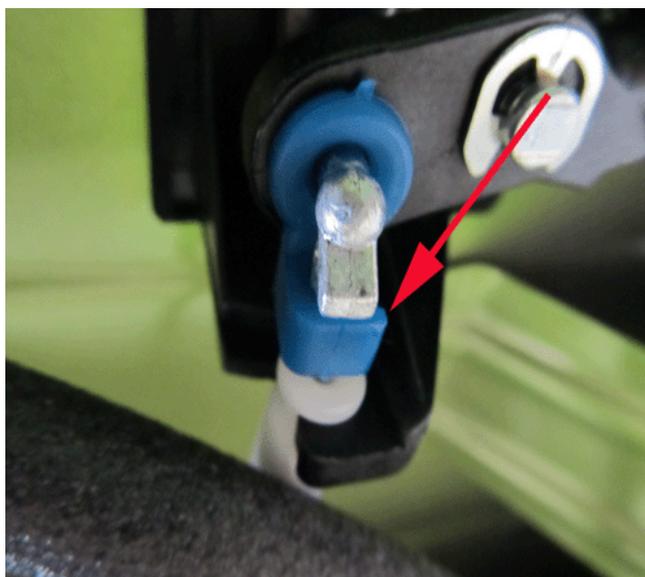
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5. The new designed cable (1) comes with the clips installed. **Remove both clips before installing the cable.**



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6. After removing the clips from the new designed cable, insert the blue clip to the outside handle and then insert the yellow clip to the liftgate latch.



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7. Install the cable to the latch and outside handle. Rotate the blue clip counterclockwise until the clip is fully engaged to the cable.
8. Install the liftgate trim panel. Refer to Liftgate Trim Panel Replacement in SI.

Parts Information

*These parts are available through the Warranty Parts Center (WPC). Please use the form at the end of the bulletin to order.

Part Number	Description
WPC# 761*	Liftgate Lock Release Cable

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2064310	Liftgate Lock Release Cable Replacement	Use Published Labor Operation Time

IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

Parts Request Form – Warranty Parts Center
<p>Use this form ONLY for U.S., Canadian and Mexico Dealers. Export markets located outside of North America must contact their regional Technical Assistance Center for assistance.</p> <p>To: Warranty Parts Center</p> <p>e-mail: warrantypartscenterUSA@gm.com</p> <p>or WPC Fax: 248-371-0192</p> <p>Attn: Amina Winfrey</p> <p>Part Being Requested: #761 (Liftgate Lock Release Cable)</p> <p>Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):</p>

(cont'd)

Parts Request Form – Warranty Parts Center

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

Important: If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call WPC Customer Assistance at 248-371-9901/9902.