



Service Bulletin

File in Section: -

Bulletin No.: PI1309

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Harsh Engagement When Shifting from Park to Reverse When Cold and/or Intermittent Low Speed Shudder at 24-32 km/h (15-20 mph), Hesitation on Acceleration from a Rolling Stop, Delayed 2-1 Downshift

Models: 2014 Chevrolet Spark
Equipped with Automatic Transmission (RPO M4M)

Condition/Concern

Some customers may comment on a harsh engagement when shifting from Park to Reverse when cold and/or intermittent low speed shudder at 24-32 km/h (15-20 mph), hesitation on acceleration from a rolling stop, delayed 2-1 downshift.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the transmission control module (TCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Control Solenoid Valve and Transmission Control Module Assembly Programming and Setup (CVT) procedure in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810155	Control Solenoid Valve and Transmission Control Module Assembly Reprogramming with SPS	Use Published Labor Operation Time