



Mercedes-Benz

MERCEDES-BENZ USA, LLC

One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350

Phone (201) 573-0600

Fax (201) 573-0117

MBUSA.com

parts

## newschannel update

|                                                                                |                               |
|--------------------------------------------------------------------------------|-------------------------------|
| TO: Parts Managers and Parts Advisors<br>Service Managers and Service Advisors | FROM: Parts Assistance Center |
| RE: Weekly Parts Update                                                        | DATE: May 2, 2014             |

### RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **ZSR Special Return**, use Item Category **ZS03 – SCM Authorized Return**; include a copy of this NCA as your authorization to return these parts. This special return will not affect your return allowance and will not be accepted after the specified date.

| <b>PRE-HEATERS</b>         |                 |                 |
|----------------------------|-----------------|-----------------|
| Part Number to be Replaced | New Part Number | Return Deadline |
| A1644710875                | A1644711175     | May 8           |
| A1644710975                | A1644711275     |                 |
| A1664710275                | A1664710775     |                 |
| A1664710475                | A1664710875     |                 |
| A2044710375                | A2044710575     |                 |
| A2124710375                | A2124710575     |                 |
| A2214710275                | A2214710475     |                 |
| A2514710375                | A2514710575     |                 |

| Part             | Part Number to be Replaced | New Part Number    | Return Deadline |
|------------------|----------------------------|--------------------|-----------------|
| U-Shaped Striker | A 218 750 00 32            | A 218 750 00 32 28 | May 8           |
| Rear Door        | A2227300105                | A222730010528      |                 |
| Fuel Door Module | A2224700094                | A222470009428      |                 |
| Rear Door        | A2227300205                | A222730020528      |                 |
| Headlamp Units   | A0998200959                | A099820095928      | May 9           |
|                  | A0998201059                | A099820105928      |                 |

Please place orders as needed to replenish your inventory. Substitution links have been entered into Paragon and will direct you to the newest part numbers available.





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## BACKORDER INFORMATION

| PART BACK-ORDERS     |                              |             |              |
|----------------------|------------------------------|-------------|--------------|
| Material             | Material Description         | ETA Week of | ETA Quantity |
| A 000 094 01 48 80   | REMAN-AIR MASS SENSOR        | 5/5/2014    | 41           |
| A 000 094 34 48      | AIR MASS SENSOR              | 5/12/2014   | 37           |
| A 000 401 18 72      | NUT                          | 5/12/2014   | 424          |
| A 000 830 25 00 80   | REMAN REFRIGERANT COMPRESSOR | 5/5/2014    | 127          |
| A 000 905 02 10      | RADAR SENSOR                 | 5/5/2014    | 20           |
| A 002 540 94 17      | PRESSURE SENSOR              | 5/12/2014   | 377          |
| A 006 420 01 20 41   | TS DISK BRAKE PAD            | 5/5/2014    | 265          |
| A 006 420 41 20      | TS DISK BRAKE PAD            | 5/5/2014    | 369          |
| A 007 420 78 20      | TS DISK BRAKE PAD            | 5/5/2014    | 195          |
| A 019 997 83 45      | O-RING                       | 5/5/2014    | 3            |
| A 132 016 00 61      | BREATHER PANEL               | 5/12/2014   | 8            |
| A 132 054 23 01      | VALVE TAPPET                 | 5/5/2014    | 6            |
| A 163 320 24 13 26   | HYDROPNEUMATIC SPRING LEG    | 5/5/2014    | 109          |
| A 164 471 11 75      | RS PREHEATER                 | 5/5/2014    | 5            |
| A 164 471 12 75      | RS PREHEATER                 | 5/5/2014    | 60           |
| A 164 500 49 72      | OIL COOLER LINE              | 5/5/2014    | 111          |
| A 166 725 01 65      | SEALING RAIL                 | 5/5/2014    | 13           |
| A 166 885 23 25 9999 | TRIM BUMPER                  | 5/5/2014    | 4            |
| A 204 670 73 01      | WINDSHIELD                   | 4/28/2014   | 20           |
| A 211 321 15 04      | FRONT SPRING                 | 4/28/2014   | 75           |
| A 211 540 29 17      | SENSOR                       | 5/12/2014   | 85           |
| A 212 680 12 93      | TS MOULDING                  | 5/12/2014   | 199          |
| A 212 885 25 74      | ORNAMENTAL MOLDING           | 5/12/2014   | 35           |
| A 212 885 43 21      | MOULDING                     | 5/12/2014   | 41           |
| A 222 670 04 01      | WINDSHIELD                   | 4/28/2014   | 11           |
| A 222 905 01 05 9999 | KEY - DAS4                   | 5/5/2014    | 700          |
| A 271 016 12 21      | GASKET                       | 5/5/2014    | 195          |
| A 271 050 34 47      | CAMSHAFT ADJUSTER            | 5/5/2014    | 80           |
| A 450 832 00 85      | VALVE INSERT                 | 5/5/2014    | 1            |
| A 451 689 00 01      | TUMBLER                      | 5/5/2014    | 1            |
| A 451 989 01 71      | ADHESIVE                     | 5/5/2014    | 2            |





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| PART BACK-ORDERS   |                             |             |              |
|--------------------|-----------------------------|-------------|--------------|
| Material           | Material Description        | ETA Week of | ETA Quantity |
| A 612 070 04 87 87 | OM612 Injector 2002-2003 MY | 5/5/2014    | 60           |
| A 642 154 08 02 80 | ALTERNATOR                  | 5/5/2014    | 24           |
| A 647 010 06 00 87 | OM647 Complete Reman Engine | 5/5/2014    | 3            |
| A 647 070 01 87 87 | OM647 Injector 2004-2006 MY | 5/5/2014    | 32           |
| A 789 340 72 01    | BATTERY LI-ION              | 5/5/2014    | 2            |
| A 906 460 00 55    | REPAIR KIT                  | 5/12/2014   | 77           |
| A 906 470 22 64    | FUEL LINE                   | 5/5/2014    | 48           |
| A 906 490 55 81 80 | EXHAUST SYSTEM              | 5/12/2014   | 20           |
| A 906 740 13 05    | DOOR SHELL                  | 5/5/2014    | 3            |
| B6 6 29 0105       | VELOUR MATS, W/X164 LHD     | 5/5/2014    | 4            |
| BQ 4 15 0033       | IGNITION WIRE SET           | 5/5/2014    | 19           |

## PROGRAM AND PRODUCT UPDATES

### PAC Webinar

The Courtesy Vehicle Program, ASPP and D2D Program presentation is now available and posted on the PAC website. VeDoc will be covered during the next set of webinars scheduled for on May 20-21. A reminder notice will be posted next week.

### Reman – Core Returns

Please be reminded of the below return guidelines:

- Any core part that contains fluids such as transmissions, engines or valve bodies must be properly drained before being packaged and shipped to the PDCs.
- Any core part that is returned with improper labeling will be rejected by the PDC and returned to the dealer.

Please refer to the "Core Return Shipping Instructions" NCA dated May 6, 2011 for additional information and illustrations.

### Literature

Please be advised that to minimize disruption of literature business, Alcone has agreed to continue order fulfillment during this transition. Alcone will now retain 20% of high usage materials. All available materials will ship during this transition period.





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### PROGRAM AND PRODUCT UPDATES (continued)

#### Touchpoint Wholesale Feature – Campaign Recipient Selection

You can now view and select campaign recipients from the database campaign criteria as well as download customer reports. Questions regarding this new feature should be directed to the Dealer Services Group at [dsg@harte-hanks.com](mailto:dsg@harte-hanks.com) or (866) 883-9601. Please refer to the NCA dated May 2, 2014 for full details.

### TIP of the WEEK: EPC Notes

#### Question:

How do the Users notes, Market notes and Manufacturer notes differ and how are they created?

#### Answer:

User notes, Market notes and Manufacturer notes can be created for the following areas:

- Part number
- Picture
- Group/Sub-group
- Data card

► Create notes (new online Help window)

The differences between User notes, Market notes and Manufacturer notes differ in creation and editing rights. If a note is available, then the note icon is framed in color according to the creator.

**User notes** are identified by a yellow frame and can be displayed, created and deleted by any user.

**Market notes** are identified by a red frame and can be created and deleted only by the responsible person at the respective market performance center or general distributor. Users can only display the market notes.

Market notes are intended to facilitate rapid communication of relevant information from the MPC and/or general distributor to the users. Market notes are visible to all users in a central environment immediately after they have been created. It is possible to distribute the created market notes to other local servers.

**Manufacturer notes** are identified by a blue frame and can be created and deleted only by the responsible person at the vehicle manufacturer. Users can only display the manufacturer notes.





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## TIP of the WEEK: EPC Notes (continued)

The note types available in the EPC are identified by colored frames. Available note types in the EPC:

| Icon                                                                                                                                                                     | Note Type                              | Description                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   Note | <b>User Notes</b> – Yellow border      | A user note can be displayed and created by each user.                                                                                                                                                               |
|   Note | <b>Market Notes</b> – Red border       | Market notes can be displayed by each user. Only a user with special rights can create market notes.                                                                                                                 |
|   Note | <b>Manufacturer Notes</b> – Blue frame | Manufacturer notes can be displayed by each user. Manufacturer notes can be created and distributed centrally by the vehicle manufacturer. They can be installed in the local EPC installation by the administrator. |

## PDC/PAC 2014 Memorial Day Holiday Schedule

In observance of the Memorial Day holiday, please be advised that the PAC and PDCs will be **closed** on Monday, May 26.

## NETSTAR MESSAGES

This is a summary of the NewsChannel Announcements for Parts posted 5/2/14 and during the week.

[New TouchPoint Wholesale Feature - Campaign Recipient Selection](#)

[UPDATE - Warehousing and Fulfillment Transition](#) (Literature fulfillment)

## CAMPAIGN MESSAGES

*None for the week.*

## LI PUBLICATIONS

04-28-2014 Star Bulletins  LI [LI91.12-P-057916 Ver.2](#)  
(Warranty Use Only) [LI](#) (0bytes)

**Noises from individual rear seats**  
Validity: Model series 222 with code 223 or 224  
Revision: *Noises from individual rear seats*

