



Service Bulletin

File in Section: -

Bulletin No.: P11274

Date: July, 2014

PRELIMINARY INFORMATION

Subject: Clicking Noise in Left Front of Instrument Panel and Poor Performance of Rear Defogger

Models: 2013-2014 Chevrolet Spark
Built Prior to June 16, 2014

Condition/Concern

Some customers may comment on a clicking noise heard in the left front of the IP near the hood after the latest version of Customer Satisfaction Bulletin 13434 was performed. The clicking noise is only heard when the engine is running and the rear defogger is turned on.

This may be caused by a software anomaly that causes the rear defogger relay (under-hood fuse panel) to pulse on/off at a fast rate, causing a clicking noise to be heard by the driver. This is only heard when the rear defogger is turned on. Because the relay is pulsing on/off at a fast rate, the voltage to the rear defogger is reduced, causing slower clearing of the rear windshield.

Recommendation/Instructions

An updated software calibration has been released to address this condition.

Update the Body Control Module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880898*	Body Control Module Reprogramming with SPS	0.5 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.