



# Service Bulletin

File in Section: -

Bulletin No.: P11271

Date: July, 2014

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip for Unable to Remove DC Vehicle Plug from Charge Port After Charging is Complete or Successfully Stopped, DTC P3014 Set

**Models:** 2014 Chevrolet Spark EV

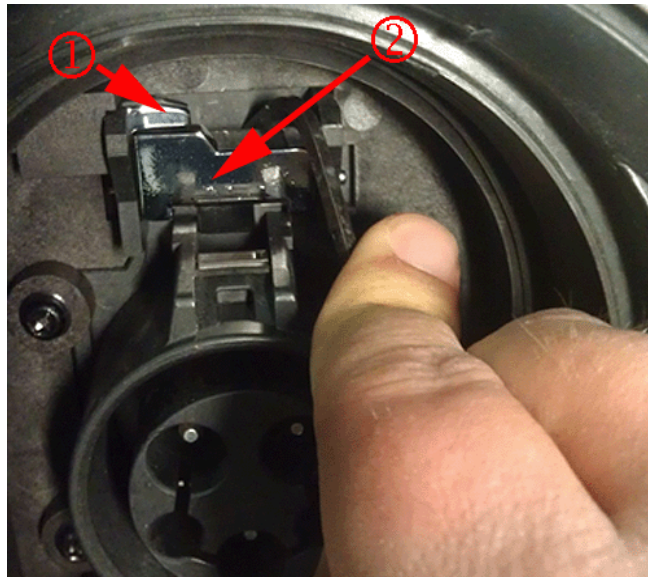
### Condition/Concern

Some customers may comment that after charging their vehicle at a DC charging station, they are unable to remove the plug from the charge port.

This condition may be caused by the DC charge port lock being stuck closed when the DC vehicle plug is engaged.

### Recommendation/Instructions

If the DC vehicle plug cannot be disconnected from the charge port due to the lock being stuck, perform the following steps to release the plug. Once the DC vehicle plug has been removed, the receptacle will need to be replaced.



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1. Using the short end of a small allen wrench, push in the actuator rod located behind the latch.
2. Apply a minimum of 45 N•m(10 lb) of force to the actuator rod.

### Warranty Information

For vehicles repaired under the EV coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5040050	Drive Motor Battery Charger Receptacle Replacement	Use Published Labor Operation Time