



Service Bulletin

File in Section: -

Bulletin No.: PIT5352

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Power Tilt and Telescoping Steering Column Does Not Recall With Memory Functions

Models: 2015 Cadillac Escalade Models
With Memory Package (RPO A45) and Equipment Group (RPO 1SA)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that the power tilt and telescoping steering column does not recall with the memory functions.

The power tilt and telescoping steering column will operate correctly from the switch, it just will not recall with the memory functions.

Recommendation/Instructions

An updated calibration has been released to address this concern. Reprogram the Seat Memory Control Module (K40) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Seat Memory Control Module Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810875	Driver or Passenger Seat Adjuster Memory Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.