



Service Bulletin

File in Section: -

Bulletin No.: PIT5351

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Itch Squeak Type Noise From HUD Area

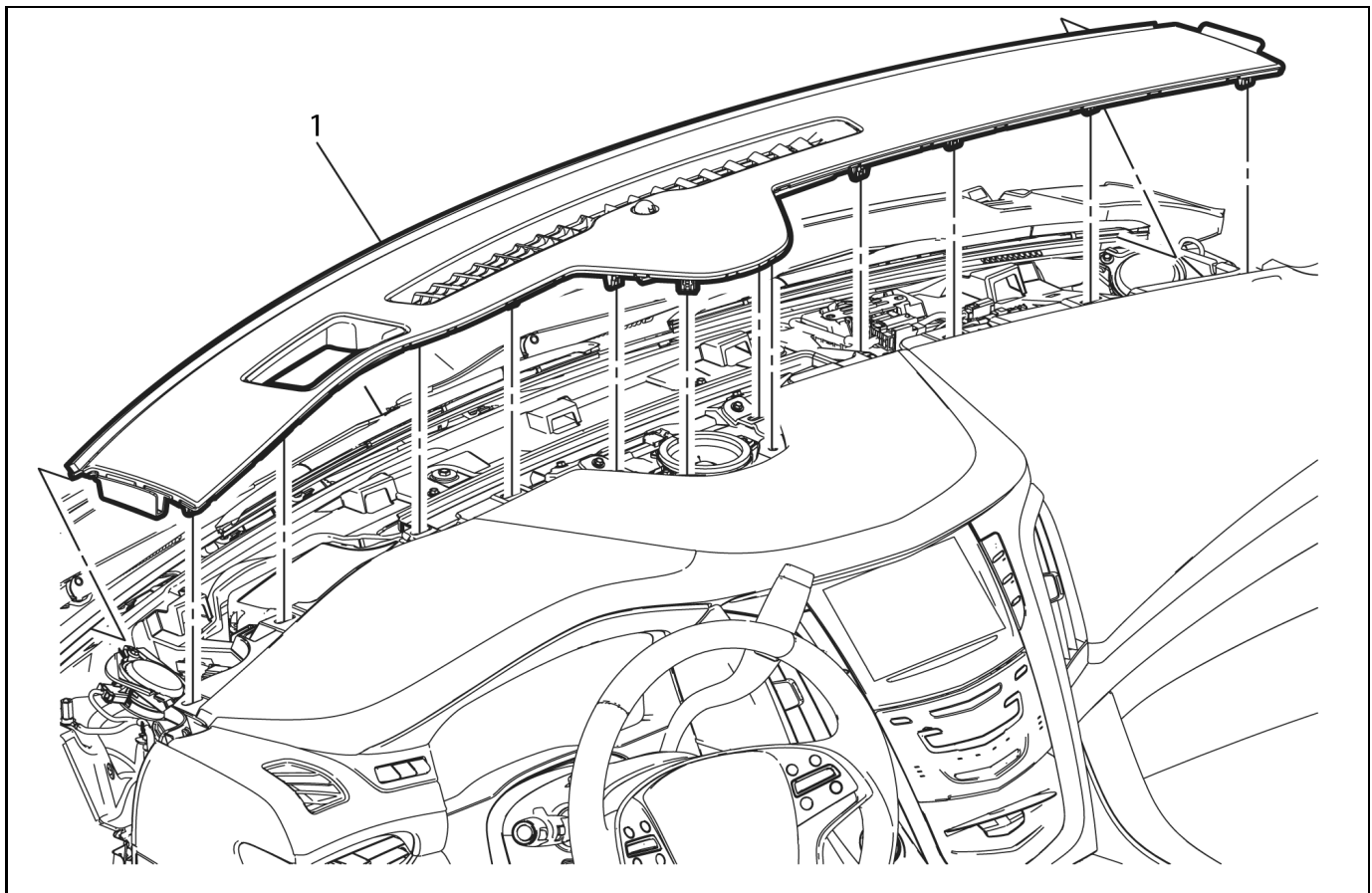
Models: 2015 Cadillac Escalade Models
2015 GMC Yukon Models
With Head-Up Display (RPO UV6)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of an itch or squeak type noise from the top left side of the dash while driving. This noise may also be duplicated while parked, if pressure is applied up and down on the steering wheel, not using the tilt. If, while trying to pin point the source of the noise, it may be reported that the issue can be felt coming from behind the cluster.

The noise could be caused by the Heads-Up Display (HUD) lense rubbing on the HUD shroud. The HUD shroud is part of the Upper Instrument Panel Extension, as shown below.



3621783

The HUD shroud may have four areas with felt tape (1), as shown below, which is inadequate to eliminate this noise.



4009586

Recommendation/Instructions

To correct this concern, add 1 mm thick felt tape, obtained locally, to the full perimeter of the HUD shroud (2), as shown below.



4010421

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1080218*	Apply Felt Tape To The Perimeter of The HUD Shroud	0.7 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.