



Service Bulletin

File in Section: -

Bulletin No.: PIT5313A

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Paint Peeling Above Anti-Chip Area

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado 2500/3500
2014 GMC Sierra 1500
2015 GMC Sierra 2500/3500
Built at Ft. Wayne Assembly (11th VIN Position = "Z")
Built Prior to 5/15/2014

This PI was superseded to update Models. Please discard PIT5313.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of the paint peeling above the anti-chip area, as shown below:



3966524

Note: Process revisions were made at the vehicle assembly plant to resolve this issue effective 5/15/2014.

Recommendation/Instructions

Refinish the affected areas using the appropriate material supplied by the refinish material supplier being used by the repair facility for finish repairs.

Note: All paint finish repairs of rigid exterior surfaces must meet GM standards. Refer to the latest revision of the GM Approved Refinish Materials book to identify the paint systems you may use that have been engineered to meet GM standards. The GM Approved Refinish Materials book supplies all approved products, including volatile organic compound (VOC) compliant regulations recommended by the individual manufacturer, and detailed procedures for materials used in their paint system.

The latest revision of the GM Approved Refinish Materials booklet is located on the Genuine GM Parts website at www.genuinegmparts.com.

Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 11-00-89-007 for warranty information on Exterior Labor Operations.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.