



Service Action Q361: Heated Front Windshield Fuse Blows

SERVICE BULLETIN

15-APR-14	No.: SGI14-13	Section: GENERAL INFORMATION	Market: CAN / USA
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DESCRIPTION

An issue has been identified on 2012-2013 model year Land Rover LR4 (L319) and Range Rover Sport (L320) vehicles where the fuse for the heated front windshield blows. At 2012MY, the heated front windshield fuse was changed from a 'little' fuse to a 'J-case', with the rating remaining at 30A.

AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- LR4 (L319)CA596988-DA679188
- Range Rover Sport (L320)CA717166-DA814822

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q361NAS: *Service Action: Heated Front Windshield Fuse Blows*, for detailed repair instructions.

PARTS

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Fuse kit	LR047627	1	100

NOTE: * when ordering parts, order only the expected percentage demand of parts identified

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

WARRANTY

NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q361' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q361	B	Remove & replace fuses; install new fuse label	05.10.20	0.2	LR047627	1
Q361	C	Remove & replace fuses; install new fuse label	05.10.20	0.2	LR047627	1
		Drive in/drive out	02.02.02	0.2	-	-

Normal Warranty policies and procedures apply