



## SERVICE BULLETIN

# Service Action Q342: Main Cooling Radiator Leak

28-JAN-14 | No.: SGI14-03 | Section: GENERAL | Market: CAN / USA  
(issue 2) | INFORMATION

CHANGES ARE HIGHLIGHTED IN GRAY

### DESCRIPTION

A limited number of 2013-2014 model year Land Rover Range Rover vehicles may show leakage from the main cooling radiator at the top tank area, resulting in a progressive loss of coolant that will eventually cause the level sensor in the expansion tank to detect low coolant and activate the low coolant warning message.

### AFFECTED VEHICLES

The VIN range of affected vehicles is DA107563-EA115165.

### WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity. Refer to Technical Bulletin Q342NAS: *Service Action: Main Cooling Radiator Leak*, for detailed repair instructions.

### PARTS

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	% OF VEHICLES REQUIRING PART*
Radiator	LR034553	1	100
O-ring	LR044466	2	100
O-ring	LR054871	2	100
Aircon gas/coolant	ZZZ999	\$90.50 (£55.00)	100

\* when ordering parts, order the expected percentage demand of parts identified only

**NOTE:** An allowance equivalent approximately \$90.50 (£55.00) has been provided to cover the cost of the aircon gas and coolant and should be claimed using Sundry Code 'ZZZ999'

### TOOLS

Refer to Workshop Manual / Repair Procedure for any required tools

### WARRANTY

**NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

**NOTE:** An allowance equivalent approximately \$90.50 (£55.00) has been provided to cover the cost of the aircon gas and coolant and should be claimed using Sundry Code 'ZZZ999'

Warranty claims must be submitted quoting Program Code '**Q342**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q342	B	Radiator - Renew - 5.0L SC	26.40.01	3.60	LR034553 LR044466 LR054871 ZZZ999	1 2 2 £55.00
Q342	C	Radiator - Renew - 5.0L SC	26.40.01	3.60	LR034553 LR044466 LR054871 ZZZ999	1 2 2 £55.00
		Drive in/drive out	02.02.02	0.20	-	-
Q342	D	Radiator - Renew - 5.0L N/A	26.40.01	3.0	LR034553 LR044466 LR054871 ZZZ999	1 2 2 £55.00
Q342	E	Radiator - Renew - 5.0L N/A	26.40.01	3.0	LR034553 LR044466 LR054871 ZZZ999	1 2 2 £55.00
		Drive in/drive out	02.02.02	0.20	-	-

*Normal Warranty policies and procedures apply*