Mercedes-Benz

MERCEDES-BENZ USA, LLC
One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350
Phone (201) 573-0600
Fax (201) 573-0117
MBUSA.com

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newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: **Recall Campaign with Stop-Sale Order– Timing Chain Tensioner Gasket Engine OM651 (Diesel) Only. Model 166 (ML 250 BT) Model Year 2015, X204 (GLK 250 BT), 212 (E 250 BT). Model Year 2014-2015**	DATE: December 2, 2014

IMPORTANT RECALL INFORMATION AND STOP SALE ORDER

Effective immediately, a stop sale is required for Model Year 2015 ML 250 BlueTEC, Model Year 2014-2015 GLK 250 BlueTEC and E 250 BlueTEC vehicles identified in the attached VIN file and in VMI as a "Pending" Recall.

The affected vehicles that are in dealer inventory, or may be arriving at your dealerships from the VPC's, must be held, and not dealer traded, or used for loaner or demonstration purposes until further instructions are provided.

What's the Issue:

Daimler AG (DAG) has determined that on approximately 4,299 Model Year 2015 ML 250 BlueTEC, Model Year 2014-2015 GLK 250 BlueTEC and E 250 BlueTEC vehicles, the chain tensioner gasket on the 4 cylinder diesel engine may have experienced variations in material tolerances during a certain production period. Such gaskets may exhibit an increased settling behavior, which could negatively influence the pretensioning force. Over time, this might lead to loosening of the chain tensioner, as well as an ineffective gasket seal for engine oil. As a consequence, leakage of engine oil onto the road might pose a threat to following traffic. Should the oil leakage reach a certain amount the engine might stall. Oil leakage in the presence of an ignition source could also increase the risk of a potential fire.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2015 ML 250 BlueTEC, Model Year 2014-2015 GLK 250 BlueTEC and E 250 BlueTEC covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.

What We're Doing:

MBUSA therefore has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted to replace the chain tensioner gasket on affected vehicles. MBUSA notified the NHTSA on November 28, 2014 of this new recall, which may generate questions from your customers. . A similar recall and NewsChannel message is posted for affected Sprinter vehicles.

Next Steps:

- **Based on parts availability this recall is scheduled to launch in mid to late December, 2014.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372).

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