



Mercedes-Benz

MERCEDES-BENZ USA, LLC

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MBUSA.com



newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Parts Assistance Center
RE: Weekly Parts Update	DATE: August 22, 2014

HOLIDAY SCHEDULE: LABOR DAY

In observance of Labor Day, the PDCs and PAC will be closed on September 1st.

VOR orders placed on Friday, August 29th will be delivered on Tuesday, September 2nd. DSO orders placed on Friday will be delivered on Wednesday, September 3rd.

Please refer to the Labor Day, September 1st Ordering/Shipping Schedule NCA dated August 15th for full shipping details.

RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **ZSR Special Return**, use Item Category **ZS03 - SCM Authorized Return**; include a copy of this NCA as your authorization to return these parts. This special return will not affect your return allowance and will not be accepted after the specified date.

	Part Number to be Returned	New Part Number	Return Deadline
Current Limiter	A0009060086	A0009068705	August 28, 2014
Seat Belt	A 222 860 19 85 5E69	A 222 860 19 85 28 5E69	August 28, 2014
	A 222 860 19 85 7M89	A 222 860 19 85 28 7M89	
	A 222 860 19 85 8R93	A 222 860 19 85 28 8R93	
	A 222 860 19 85 9C94	A 222 860 19 85 28 9C94	
	A 222 860 20 85 5E69	A 222 860 20 85 28 5E69	
	A 222 860 20 85 7M89	A 222 860 20 85 28 7M89	
	A 222 860 20 85 8R93	A 222 860 20 85 28 8R93	
	A 222 860 20 85 9C94	A 222 860 20 85 28 9C94	
Cleaner	A0099898271	A009989827128	September 11, 2014
	A009898271098609		
Auxiliary Pump	A211 470 40 94	A211 470 60 94	September 15, 2014

Please place orders as needed to replenish your inventory. Substitution links have been entered into Paragon and will direct you to the newest part numbers available.

BACKORDER INFORMATION

PART BACK-ORDERS

Material	Material Description	ETA Week of	ETA Quantity
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Material	Material Description	ETA Week of	ETA Quantity
A 000 470 86 93	SHUT-OFF VALVE	8/25/2014	26
A 000 869 03 33	CLIP	8/25/2014	13
A 000 899 00 88	FLAKON FREESIDE - mostly std w/ air pac	9/1/2014	6
A 000 982 93 08	AUXILIARY BATTERY	9/1/2014	70
A 000 989 28 25 11	RADIATOR ANTIFREEZE	8/25/2014	280
A 001 998 81 50	PLUG	9/1/2014	300
A 003 827 09 04	NTG4.5 UCI w/ Lightning	9/1/2014	42
A 006 989 30 85	ADHESIVE TAPE	8/25/2014	2,000
A 018 997 40 45	SEAL RING	8/25/2014	35
A 119 141 12 80	GASKET,INTAKE MANFLD,METL	8/25/2014	30
A 132 030 00 05	FLYWHEEL	8/25/2014	4
A 132 900 04 00	CONTROL UNIT	8/25/2014	2
A 163 542 05 18	SENDER UNIT	8/25/2014	38
A 164 690 08 40	PANELING	8/25/2014	10
A 164 905 82 00	RPM SENSOR	8/25/2014	2,403
A 164 905 83 00	RPM SENSOR	8/25/2014	132
A 166 725 01 65	SEALING RAIL	8/25/2014	20
A 166 885 23 25 9999	TRIM BUMPER	8/25/2014	12
A 166 890 12 30	DRIVE SPINDLE	8/25/2014	10
A 170 820 18 64	TAIL LAMP	9/1/2014	26
A 176 670 18 00	WINDSHIELD	8/25/2014	80
A 203 320 53 30	SHOCK ABSORBER	9/1/2014	50
A 204 670 63 00	WINDSHIELD	8/25/2014	25
A 204 725 06 25	WINDOW RUN	9/1/2014	31
A 211 320 54 38 80	AIR SUSPENSION STRUT	8/25/2014	59
A 211 620 20 87	FRAME-TYPE INT. SUPPORT	8/25/2014	45
A 212 680 12 93	TS MOULDING	9/1/2014	72
A 212 820 03 56	EXTERIOR LAMP	9/1/2014	52
A 219 320 11 13 80	REMAN HYDROPNEUMATIC SPRING LEG	8/25/2014	100
A 221 670 94 01	WINDSHIELD	8/25/2014	117
A 222 670 50 00	WINDSHIELD	8/25/2014	10
A 276 094 05 04	AIR FILTER INSERT	9/1/2014	150
A 451 321 13 04	TS COMPRESSION SPRING	9/15/2014	6

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PART BACK-ORDERS			
Material	Material Description	ETA Week of	ETA Quantity
A 451 423 01 08	TS BRAKE SHOE	9/1/2014	2
A 451 670 04 00	WINDSHIELD	8/25/2014	20
A 451 751 01 02 CCOL	SERVICING FLAP	8/25/2014	9
A 642 150 05 94	SETTING MOTOR	8/25/2014	10
A 642 200 16 70	BELT TIGHTENER	9/1/2014	23
A 906 470 04 53	HEATING UNIT	8/25/2014	90
A 906 501 35 82	HOSE	8/25/2014	30
A 906 670 63 00	WINDSHIELD	9/1/2014	14
A 906 745 02 10	GLASS PANE	9/1/2014	3
A 906 835 00 47	DEHYDRATOR	9/1/2014	15
B6 6 47 0120	WHEEL HUB COVER	8/25/2014	229
B6 6 88 0947	Illumination Kit for Running Boards	8/25/2014	6
N600000 000006	BULB	9/1/2014	645
Q0001704V001000000	TRANSMITTER BAT	8/25/2014	10
W 103 589 02 09 00	SOCKET WRENCH	9/1/2014	239

PROGRAM AND PRODUCT UPDATES

After-Sales Parts Performance (YASPP):

ASPP tool has been disabled as of August 1, 2014. ASPP will no longer be used for reporting and monthly data entry is not necessary. ASPP is also not required to qualify for CVP credit. A new parts performance reporting tool is currently in development and will be introduced in early September 2014.

Parts Inventory Management – In Dealership Consulting Program

In support of the new Order/Return Policy, SmartCo Services LLC has been selected to conduct the one-day in dealership training. The training will introduce dealership management to the latest trends and techniques in managing parts inventories as well as focus on operational improvements in the areas of system settings, special order parts, lost sales tracking, service level performance, inventory turnover and stock order utilization.

Please refer to the Parts Inventory Management – In Dealership Consulting Program NCA dated August 1st for program details.





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PROGRAM AND PRODUCT UPDATES (continued)

Theft-Related Parts (TRP) Form

The TRP Ordering form has been updated and now available on the PAC website (Programs & Policy → Theft-Related Parts Policy (TRP) → TRP Ordering Form). The TRP policy is under review and the update will be posted on the website once completed. Inquiries should be directed to Marvin Sims, (201) 573-2455 or Marvin.Sims@mbusa.com.

2014 Service Contract Program Changes – Program Launch

New and enhanced Service Contract products will be launched on September 3rd. Customers may choose ELW, Premier PPM and Star PPM packages specifically tailored for the M-B vehicles while making your dealership the 1st place they'll go for all of their service and repair needs. Please see the 2014 Service Contract Program Changes – Program Launch NCA dated August 22nd for additional information.

MBUSA Oil Program – Portfolio Simplification

Two new products in varying package styles, both of which are Specification 229.52. These products will allow you to only carry and use one oil product for all Diesel Applications. We now offer a complete line up of M-B genuine engine oil and only available through the dealer network. Please see MBUSA Oil Program – Portfolio Simplification NCA dated August 22nd for additional information.

TIP of the WEEK: Checking ETA on GLC/MBUSI referrals with Available Stock

In Paragon 2.0 if a part ordered refers to GLC/MBUSI, you can obtain an immediate ETA if the Vendor has available stock.

- Go to Reports > Exception Report
- Execute a search using the order date and any other criteria
- Click the "Special Procurement" button to view the drop down, then select the "All" option
- Now, the triple-box symbol will appear in the "SP Status" column, and the lead time will appear in the "Special Procurement Text" column

Item	SP Case Num	TP Status	SP ETA	Special Procurement Text	Order Date	Order Type	Purchase Order No.	Vendor Name	Part No.
1000000000	000000000	Germany stock ETA 7-15 days	08/21/2014	VOR Order	08/21/2014	VOR Order	1000000000	1000000000	A 278 01
1000000000	000000000	Germany stock ETA 7-15 days	08/21/2014	VOR Order	08/21/2014	VOR Order	1000000000	1000000000	A 278 01
1000000000	000000000	Germany stock ETA 7-15 days	08/21/2014	VOR Order	08/21/2014	VOR Order	1000000000	1000000000	A 278 01
1000000000	000000000	Germany stock ETA 7-15 days	08/21/2014	VOR Order	08/21/2014	VOR Order	1000000000	1000000000	A 278 01





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NETSTAR MESSAGES

This is a summary of the NewsChannel Announcements for Parts posted 8/22/14.

Parts Return Notice - Auxiliary Pump

Parts Return Notice - Cleaning Agent

MBUSA Glass/Fluids Program - G40 Pink Antifreeze Introduction

MBUSA Tire Program - Fall 2014 Consumer Rebate Offers

MBUSA Oil Program - Portfolio Simplification

CAMPAIGN MESSAGES

The following recall and/or service campaign messages were posted on the Service page 8/22/14 and earlier in the week.

Recall Campaign Information: www.MBUSA.com/recall website


Stop-Delivery Order UPDATE-Engine Control Module Software Update. Model X166 (GL-Class). MY 2015

L I PUBLICATIONS

None for the week.

OTHER STAR TEKINFO BULLETINS

08-20-2014 [P-B-82.85/6931](#)

 (84kb)

Revision I: Additional State.

As of MY 2010 with NTG 3.5 Telematics Systems

Models 216 and 221

As of MY 2014 with NTG 4.5 Gen 3 Telematics Systems, Models 166, X166,

207, 212, 218, and 231 As of MY 2014 With NTG 5 Telematics Systems, Model

222 **SPLITVIEW Activation/Deactivation**

