

Wayne Hutchinson / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
April 1, 2014
Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

UPDATE
Limited Service Campaign BST Phase 3
*******URGENT*******

It has been brought to our attention that claim processing for LSC BST Phase 3 (2003-2009 4Runner and 2007-2010 Tundra vehicles) will be delayed until Monday April 7, 2014.

Dealers will be able to file claims for LSC BST Phase 3 starting Monday April 7, 2014. We apologize for any inconvenience this may cause.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.