



Das Auto.

Service Information

VAS Tester

Number: VVT-14-06

Subject: VAS-PC on VAS Diagnostic Devices with Windows® 7

Date: Feb. 12, 2014

1.0 – Introduction

Please be informed that the installation of VAS-PC diagnostic software on VAS diagnostic devices with Windows 7 will not function, and is not supported. This applies to newly-purchased devices, and existing devices upgraded to Windows 7 using the VWGoA-supplied recovery DVDs.

2.0 – Background and Results

Due to licensing agreements, VAS-PC will only function properly when installed on the proprietary Windows XP image originally loaded (or recovered) on VAS diagnostic devices. The VCI Manager and integrated EDIC application files that installed with VAS-PC are not compatible with Windows 7.

If VAS-PC is installed on a VAS diagnostic device with Windows 7, the results are as follows:

- A VAS 5054A Transmitter Head cannot be added via VCI Manager. An EDIC error is returned and VAS-PC is unusable.
- If VAS-PC is then removed from a diagnostic device with Windows 7, a number of shared Dynamic Link Library (.dll) files required by the standalone ODIS Service EDIC configuration (for VAS 5054A) are also removed. A .dll error is returned and ODIS Service is unusable.

3.0 – Resolutions

Two resolution options are to:

1. Perform a full recovery of Windows 7 from the hard drive partition, and then reinstall and configure ODIS Service etc. This resolution is recommend because a clean reinstallation of ODIS Service takes place, and all possible means to start VAS-PC (DiagStarter and Programs listing) are no longer available.

OR

2. Leave VAS-PC installed and inform all service personnel that it does not function. This resolution is not recommended because the means to start VAS-PC remain available (DiagStarter and Programs listing).

Option 2 should only be chosen as an interim measure, and we recommend affixing a self-adhesive label to the device, warning not to start VAS-PC due to it being inoperative.

Note:

Existing diagnostic devices that are not eligible for Windows 7 installation, i.e., VAS 5051B, VAS 5052A & VAS 6150, can remain in service with Windows XP and VAS-PC for non-warranty diagnostics.