



Service Bulletin

File in Section: -

Bulletin No.: PI1253

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Driver Information Center (DIC) Goes Blank and/or Inoperative

Models: 2012-2014 Chevrolet Captiva Sport
Vehicles Built Prior to VIN Breakpoint ES657854

Condition/Concern

Some customers may comment that the driver information center (DIC) goes blank and/or is inoperative. This may be caused due to internal discharge command on.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the instrument cluster using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Instrument Cluster Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time