



# Service Bulletin

File in Section: -

Bulletin No.: PI1230

Date: May, 2014

## PRELIMINARY INFORMATION

**Subject:** Auto Door Unlock Feature Missing from Vehicle Personalization Menu

**Models:** 2014 Cadillac SRX (China Only)  
Built Prior to April 15, 2014

### Condition/Concern

Some customers may comment that the "Auto Door Unlock" personalization feature is missing from the Vehicle Remote Lock, Unlock, Start personalization menu.

This may be caused by a software anomaly.

### Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time