



Service Bulletin

File in Section: -

Bulletin No.: PI1229

Date: May, 2014

PRELIMINARY INFORMATION

Subject: Drive Belt Noise Heard from Front of Engine

Models: 2013-2014 Chevrolet Express 2500/3500, Silverado 2500/3500
2013-2014 GMC Savana 2500/3500, Sierra 2500/3500
Equipped with 4.8L, 6.0L Engine (RPOs L20, L96, LC8)
Vehicles Built Prior to January 31, 2014

Condition/Concern

Some customers may comment on a belt noise heard from the front of the engine.

This condition may be caused by the crankshaft balancer having mis-machined grooves and/or paint buildup.

Recommendation/Instructions

Technicians should inspect the crankshaft balancer for these conditions. If one or both conditions are detected, replace the crankshaft balancer and drive belt. If the inspection of the crankshaft balancer does not reveal the cause, pursue following further diagnosis in SI.

Parts Information

Part Number	Description
19300488	BALANCER ASM, CR/SHF
12626222	BELT, FAN & W/PMP & GEN & P/S

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4080458*	Crankshaft Balancer and Drive Belt Replacement (Express/Savana)	0.9 hr
	Crankshaft Balancer and Drive Belt Replacement (Silverado/Sierra)	1.6 hrs

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.