File in Section:

Bulletin No.: PI1209A

Date: December, 2014

## PRELIMINARY INFORMATION

**Subject:** Poor Keyless Entry Transmitter Range

Models: 2013-2014 Buick Encore

**Equipped with Premium Package (RPO 1SN)** 

This PI has been revised to remove the 2015 Model Year. Please discard PI1209.

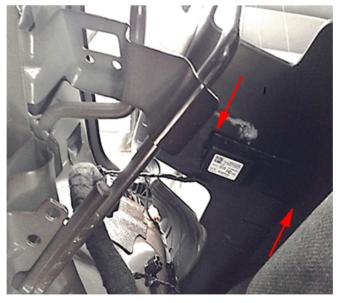
## **Condition/Concern**

Some customers may comment on a poor keyless entry transmitter range of less than 15 m (50 ft). This may be due to the location of the remote control door lock receiver.

## **Recommendation/Instructions**

Relocate the remote control door lock receiver from the rear quarter panel to the adjoining trim following the procedure listed below.

- 1. Remove the LH quarter lower rear trim panel. Refer to Quarter Lower Rear Trim Panel Replacement in SI.
- 2. Release the receiver from tabs on bracket.
- 3. Using hook and loop velcro such as Kent Industries Part# KT14369 or equivalent, cut a piece the length of the receiver and apply on the bottom side.



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4. Remove the velcro and install the receiver in its new location as shown in the illustration above.

## **Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480038*	Relocate the Remote Control Door Lock Receiver	0.5 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		