



Service Bulletin

File in Section: -

Bulletin No.: PI1209

Date: April, 2014

PRELIMINARY INFORMATION

Subject: Poor Keyless Entry Transmitter Range

Models: 2013-2015 Buick Encore
Equipped with Premium Package (RPO 1SN)

This PI replaces PIC5962. Please discard PIC5962.

Condition/Concern

Some customers may comment on a poor keyless entry transmitter range of less than 15 m (50 ft). This may be due to the location of the remote control door lock receiver.

Recommendation/Instructions

Relocate the remote control door lock receiver from the rear quarter panel to the adjoining trim following the procedure listed below.

1. Remove the LH quarter lower rear trim panel. Refer to Quarter Lower Rear Trim Panel Replacement in SI.
2. Release the receiver from tabs on bracket.
3. Using hook and loop velcro such as Kent Industries Part# KT14369 or equivalent, cut a piece the length of the receiver and apply on the bottom side.



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4. Remove the velcro and install the receiver in its new location as shown in the illustration above.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|--|-------------------|
| 6480038* | Relocate the Remote Control Door Lock Receiver | 0.5 hr |
| *This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide. | | |