



Service Bulletin

File in Section: -

Bulletin No.: PI1203A

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Information on Steam/Vapor Coming from Front Grille or Radiator Area

Models: 2014 Chevrolet Impala (VIN 1)

This PI has been revised to update the Recommendation/Instructions and include Warranty Information. Please discard PI1203.

Condition/Concern



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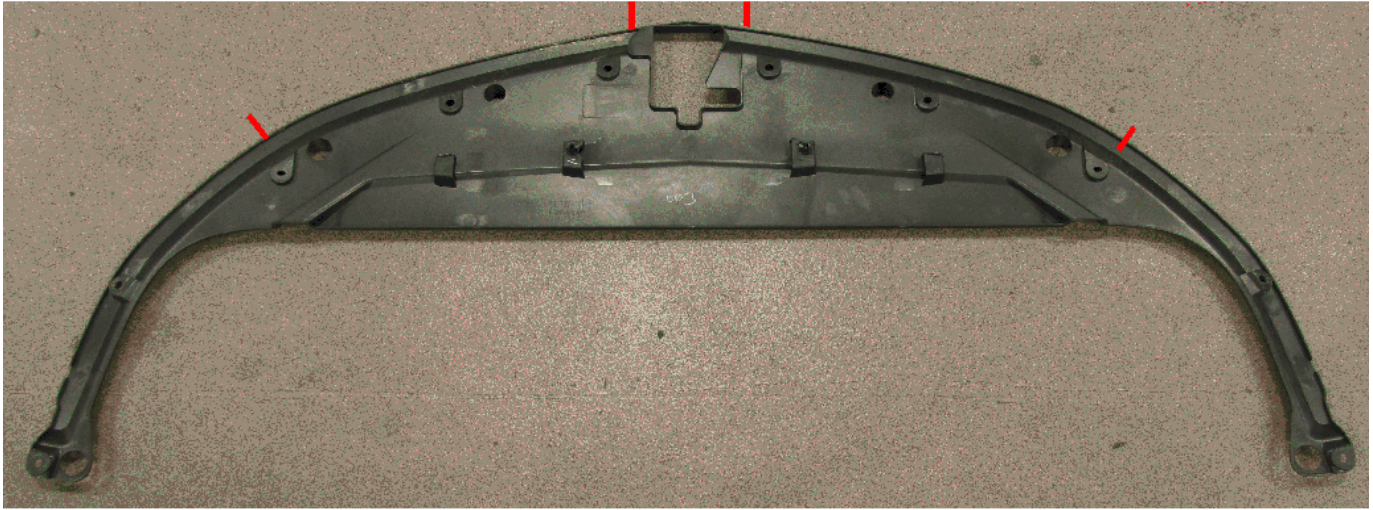
Some customers may comment that steam is coming from the front grille at idle, or on seeing vapor coming from the radiator after car washes.

The cause of this condition may be the result of rain or car wash runoff water reaching the condenser, radiator and fan module (CRFM) where it can be vaporized and, with the right weather, can become visible condensate.

Recommendation/Instructions

Apply BRS tape to the front compartment front sight shield front lip and replace the radiator air upper baffle and deflector following the procedure below.

1. Remove the front compartment front sight shield. Refer to Front Compartment Front Sight Shield Replacement in SI.



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2. Cut two pieces of BRS tape 425 mm (17 in) and peel the backing off. Place the adhesive side along the marked area on the front sight shield front lip as shown in the illustration above.
3. Replace the radiator air upper baffle and deflector with the revised part number listed below. Refer to Radiator Air Upper Baffle and Deflector Replacement in SI.

Parts Information

Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com.

Part Number	Description	QTY	Material Allowance
23200187	DEFLECTOR-RAD AIR UPR	1	-
P46505*	BRS Shim Stock, Adhesive-Back, 3/4" Wide x 7/16" Thick	-	\$1.82 USD (per vehicle) \$2.01 CAD (per vehicle)

*There is enough material to do approximately 20 vehicles. Store the remaining material for future use.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4080538*	Installing New Radiator Air Upper Deflector and Applying Shim Stock on Front Compartment Front Sight Shield	1.1 hrs
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		