



Service Bulletin

File in Section: -

Bulletin No.: PI1193A

Date: March, 2014

PRELIMINARY INFORMATION

Subject: Instrument Panel Cluster 'Menu Options' Resets During Ignition Crank

Models: 2014 Chevrolet Impala

This PI has been revised to include Warranty Information. Please discard PI1193.

Condition/Concern

Some customers may experience a reset of their menu options (i.e. set Trip B). The reset will occur during ignition crank and may cause the 'menu options' to reset to their default options. The reset may also cause the cluster to return to the Audio page, but when the reset happens the menu options will return to the cluster default.

Recommendation/Instructions

An updated software calibration has been released to address this condition. Update the cluster using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time