



# Service Bulletin

File in Section: -

Bulletin No.: PI1187A

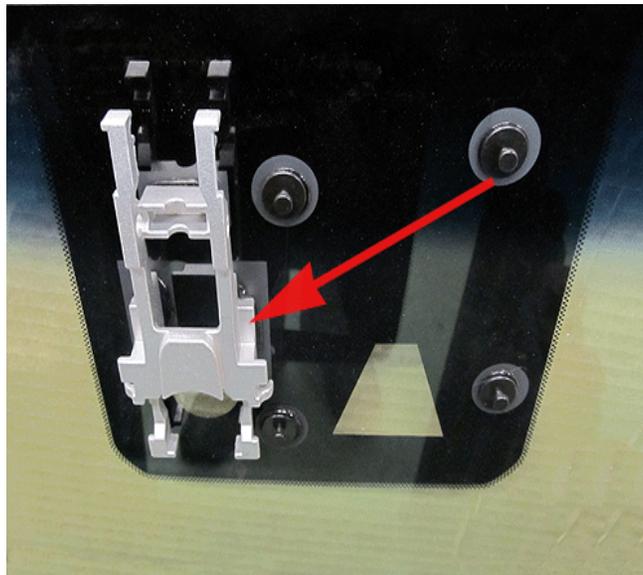
Date: April, 2014

## PRELIMINARY INFORMATION

**Subject:** Information on Inside Rear View Mirror Loose

**Models:** 2014-2015 Buick LaCrosse, Regal  
2013-2015 Cadillac SRX  
2014-2015 Cadillac ATS, CTS (VIN Code A), XTS  
2014 Chevrolet Silverado 1500  
2014-2015 Chevrolet Impala (VIN Code 1)  
2015 Chevrolet Silverado, Suburban, Tahoe  
2014 GMC Sierra 1500  
2015 GMC Sierra, Yukon, Yukon XL

This PI has been revised to add the Warranty Information section. Please discard PI1187.



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Some customers may comment that the inside rear view mirror is loose or that the mirror mounting bracket is loose or has fallen off.

If a vehicle is encountered with the above condition, **do not attempt to reinstall the bracket onto the windshield.** The above listed vehicles have a revised bracket design that is not serviceable. It is necessary to replace the windshield glass assembly. The bracket comes installed on the new glass assembly. Refer to Windshield Replacement in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2020380	Windshield Replacement	Use Published Labor Operation Time