



Service Bulletin

File in Section: -

Bulletin No.: PIT5294

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Tiny Rattle And/Or Buzz Noise From Rear Of Vehicle (Inspect Exhaust Heat Shield)

Models: 2015 Cadillac Escalade Models
2015 Chevrolet Suburban, Tahoe
2015 GMC Yukon Models

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a tinny, rattle or buzz noise from the rear of the vehicle. There have been reports of this noise sounding like it is coming from the roof area, headliner, luggage rack, 2nd row seat, 3rd row seat, and/or a buzz type wind noise at higher speeds.

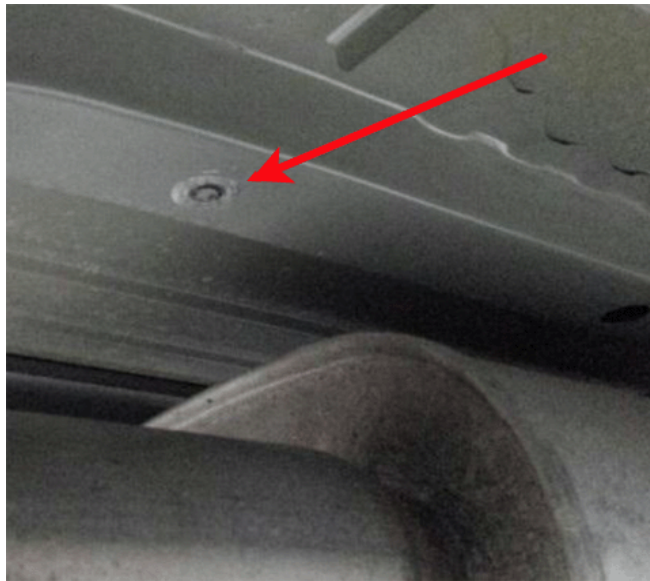
These concerns could be caused by the exhaust muffler heat shield mounting stud coming loose from the body, causing it to make noise, as shown below.



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Recommendation/Instructions

To correct this concern, replace the broken stud by installing a M6 rivet stud using the latest version of bulletin 10-08-45-001. Note: Be sure to use a drill stop when drilling the hole for the M6 rivet stud.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4080508*	Exhaust Heat Shield Stud Replacement	1.5 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.