



Service Bulletin

File in Section: -

Bulletin No.: PIT5293

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Unwanted A/C Compressor Operation After Being Turn Off (Normal Operation)

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado
2014 GMC Sierra 1500
2015 GMC Sierra
With Manual HVAC (RPO C67)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that after turning the A/C compressor off during the previous ignition cycle, it turns back on by itself on the next ignition cycle.

This concern can be duplicated in the following scenario:

1. Begin with the engine running
2. Turn the A/C Off.
3. Turn the HVAC blower off.
4. Shut the ignition key off and allow the system to completely go to sleep, which may take several hours
5. Restart the engine
6. When the blower motor switch is turned on, the A/C compressor will be on

Recommendation/Instructions

This is normal operation and no repair attempts should be made.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.