



Service Bulletin

File in Section: -

Bulletin No.: PIT5287

Date: May, 2014

PRELIMINARY INFORMATION

Subject: Diagnostic Tips - Front Shock Electrical Connector Terminal Removal

Models: 2015 Cadillac Escalade Models
2015 Chevrolet Suburban, Tahoe
2015 GMC Yukon Models
With Magnetic Ride Suspension Package (RPO Z95)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

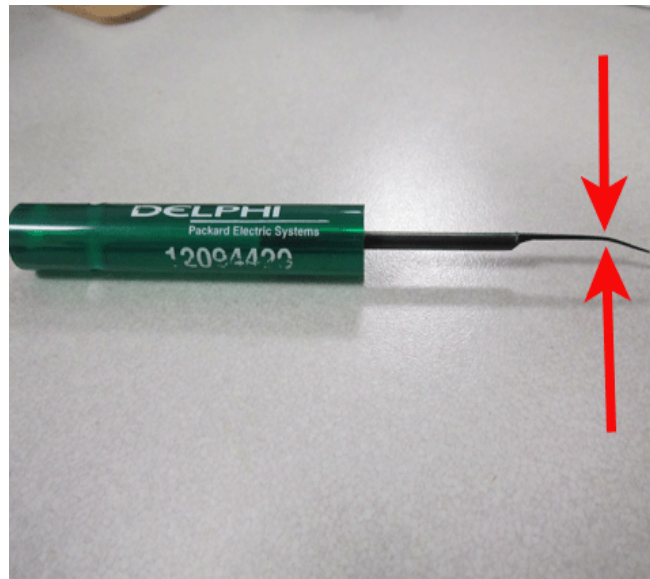
Condition/Concern

Certain repairs to the front suspension require the removal of the front shock electrical connector terminals. Because the terminals are positioned deep into the connector body, it may be difficult to remove the terminals.

Recommendation/Instructions

The use of terminal release tool J-38125-12A (Delphi # 12094429) with a small modification has been found to make removal of the terminal(s) much easier.

Slightly bend the end of the J-38125-12A release tool, as shown in the photo below. While looking down into the connector body at the terminals, there is a purple TPA that will align itself in the release position when the release tool is inserted into the release hole. There is a metal locking tab on the terminal that will need to be pushed in before the terminal will pull out of the connector.



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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.