



Service Bulletin

File in Section: -

Bulletin No.: PIT5270

Date: April, 2014

PRELIMINARY INFORMATION

Subject: Driver Door Lock Cylinder Cover Missing

Models: 2015 Cadillac Escalade Models

Condition/Concern

If the driver's door lock cylinder cover is missing, it may have been removed to access the key cylinder while shipping in transport mode.

If the cover is missing or damaged, it will need to be replaced.

Recommendation/Instructions

If this concern is encountered, inspect the inside of the vehicle (cup holders, storage bins, etc.) to determine if the original cover was placed there during vehicle transport.

If the original cover is not found in the vehicle, or if the cover is damaged, a replacement cover may be ordered from the WPC by filling out the WPC request form below and submitting it. The WPC part number is WPC750.

To install or remove the door lock cylinder cover, pull the door handle out and slide the door handle forward, then slide the cover forward to release it or slide the cover rearward to install it. See the pictures below for reference.





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Parts Information

For complete form, do not enlarge (zoom in) before printing from SI.

WPC Parts Request Form

Use this form **ONLY** for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Amina Winfrey

Part Being Requested:

(1)WPC # Quantity _____

(2)WPC # Quantity _____

(3)WPC # Quantity _____

(4)WPC # Quantity _____

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2060320	Front Side Door Lock Cylinder Bezel Replacement	Use Published Labor Time

ADDITIONAL SI KEYWORDS:

bezel