



# Service Bulletin

File in Section: -

Bulletin No.: PIP5221

Date: September, 2014

## PRELIMINARY INFORMATION

**Subject:** 2015 Chevrolet City Express 2.0L Engine restriction

**Models:** 2015 Chevrolet City Express  
(2.0L Engine Assembly - VIN code- RPO L0A)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

As part of our ongoing quality improvement efforts, the 2015 Chevrolet City Express equipped with the 2.0L engine (RPO L0A) Engine Part number 19317708 and 19316786 will be placed on a parts restriction through

P/N 19317708 ENGINE,(SERVICE PARTIAL)

P/N 19316786 ENGINE,GASOLINE (SERVICE NEW)

### Recommendation/Instructions

If you require an engine for a 2015 Chevrolet City Express equipped with the 2.0L engine (RPO L0A), please complete the diagnostic questionnaire before you contact the PQC at 1-866-654-7654.

Q1: Is the engine being requested for:

- Customer Pay?

Q2: What was the customer's concern?

Q3: Has the vehicle been modified with non-production accessories?

Q4: Is the vehicle for personal or commercial use?

Q5: Describe the failure of the engine:

Q6: Does the vehicle have any DTCs in the ECM/TCM/BCM?

Q7: Leaks

- Any noise?
- What kind of noise?
- Where is it?

How frequent is the noise?

- When does it occur?
- How long does it last?
- At what temperature does it occur?

Q9: Lubrication

- Oil pressure readings:
- Results of oil consumption test:
- Was the oil contaminated?
- What type of contamination?

Q10: Performance Concerns

- Low power?
- Misfire?
- Detonation?
- Blue smoke?
- White smoke?
- Will engine crank?
- Vibration?

Q11: Did the engine show evidence of...

- Overheating?
- Coolant consumption?
- Coolant contamination?
- Low compression?
- Compression test readings:

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.