



Service Bulletin

File in Section: -

Bulletin No.: PIP5207

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Crank No Start Or Extended Crank - Hard Start - High Altitude

Models: 2013 Chevrolet Equinox
2013 GMC Terrain
Equipped with a 3.6L HFV6 engine

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

We have identified a concern in high altitude areas the vehicle may have an extended crank, hard start after a short trip and short soak.

This may also be a crank no start at times under the same circumstances.

Recommendation/Instructions

If this condition is observed in high altitude areas, There is a calibration update to correct it.

Reprogram the ECM with the calibration identified as "Service Calibration for Short Soak Restart Improvements".

Warranty Information

For vehicles repaired under warranty, use:

Labor Code	Description	Labor Time
2810075	Engine Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.