



Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-14-04

Subject: ODIS Service Infomedia Setup Instructions

Date: Feb. 24, 2014

1.0 – Introduction

ODIS Service application versions **2.1.0 and higher** on diagnostic devices with **Windows® 7** can be integrated with **ElsaPro** for access to various web-based “**Infomedia**”. Access to Repair Information, Wiring Diagrams, vehicle PR numbers, repair and campaign histories, repair order details and lists etc. are possible during a diagnostic session.

This document describes the initial setup steps necessary for Infomedia integration.

The setup procedure consists of **two parts**:

1. **Configure the dealership information in ODIS Service.**
2. **Download, extract and run an automatic setup utility.**

Notes:

- *The following procedures must be performed by **qualified personnel only!***
- *Please read these instructions in their entirety before performing these procedures. **If you do not understand these instructions, arrange to have a qualified person perform these procedures.***
- ***Discard all printed copies of this document after use.** Revised versions may be issued at any time. Always check ServiceNet for the latest version.*
- *If your facility is a **dual-brand dealership**, the dealership configuration must be **performed for each brand**. If your facility is a **single-brand dealership**, the configuration is performed once.*
- ***The procedures specified here must be repeated if ODIS Service is completely uninstalled and reinstalled, or whenever a replacement ODIS Service security certificate is installed.***

2.0 – Procedure

2.1 – Configure Dealership Information


Prerequisites:

- VAS diagnostic device with **Windows® 7 operating system**.
- ODIS Service **version 2.1.0 or higher installed**.
- ODIS Service **Security Certificate installed** as per the Phase 3 instructions
- Device connected to A/C power adapter and booted to Windows desktop. Network enabled.
- VAS 6160 and VAS 6160A Diagnostic Tablets:** USB mouse and keyboard connected.
- User has **logon access to vwweb**, (**MSSP role assigned**).

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1. Launch **ODIS Service** and select the **Admin** operating mode: 
2. Select the **Connections** tab. The **Brand Settings** subcategory (left frame) appears by default:

Single-brand dealership: Skip to **Step 3**.

Dual-brand dealership: Select **Volkswagen** from the brand configuration menu. Click **Save / Yes**.

3. Select the **Group system: ElsaPro** subcategory (left frame):
4. Enter information in the fields indicated below as applicable to your market and dealer. When all information is entered, click **Save / Yes**:

- **Brand (1 character):** Enter the numeral **0**
- **Country (3 characters):** Enter **USA** or **CAN**
- **Dealer ID (5 characters):** Enter the **last 5 characters** of the dealer number

URL for vehicle history	https://odisinfomedia.vwhub.com/Retail/RepairHistory/Show
URL for actions	https://odisinfomedia.vwhub.com/Retail/VehicleRecall/Show
URL for order data	https://odisinfomedia.vwhub.com/services
URL for Technical Service Bulletins	https://odisinfomedia.vwhub.com/Retail/TPI/Show
URL for repair manuals	https://odisinfomedia.vwhub.com/Retail/RM/Show
URL for wiring diagrams	https://odisinfomedia.vwhub.com/Retail/WD/Show

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- Single-brand dealership:** Skip to **Step 5**.
- Dual-brand dealership:** Select the **Brand Settings** subcategory (left frame) and select **Audi** from the brand configuration menu. **Click Save / Yes**, and then **repeat Steps 3 and 4 for Audi**.

5. **Shut down** ODIS Service:



2.2 – Download and Run the Setup Utility

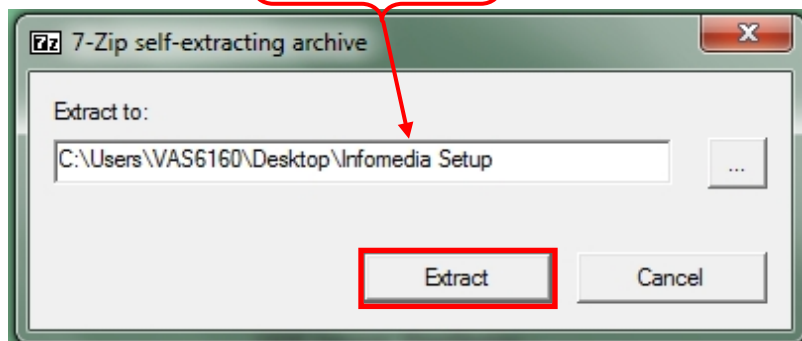
2.2.1 – Download the Setup Utility

The setup utility is downloaded from ServiceNet as a self-extracting (compressed) file. The file must be saved to the diagnostic devices' desktop, and its contents extracted prior to running the setup utility.

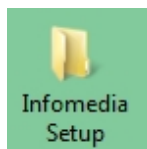
1. Use the diagnostic device to **Logon to vwhub**, and then select **ServiceNet**.
2. **Locate** the [Infomedia Setup Utility](#) link from either:
 - a. The **Alerts** banner, or...
 - b. Go to: **Workshop Equipment > ODIS Service > ODIS Service > Software**
3. **Right-click** the link and **Save** the file to the Windows desktop.
4. **Double-click** the **7-Zip file icon** on the desktop:



5. **Manually type in:** Infomedia Setup, at the end of the existing path as shown, and then click **Extract**:



A folder called: **Infomedia Setup** is placed on the Windows desktop:



The **7-Zip file** can be deleted from the desktop if desired. However, we recommend the **Infomedia Setup** folder remain on the desktop for future use if necessary, i.e.: when ODIS Service is uninstalled and reinstalled, or a replacement security certificate is installed.

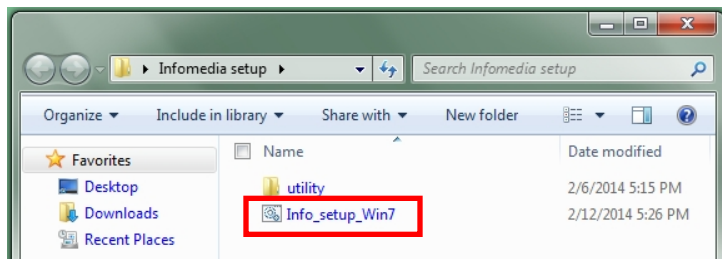
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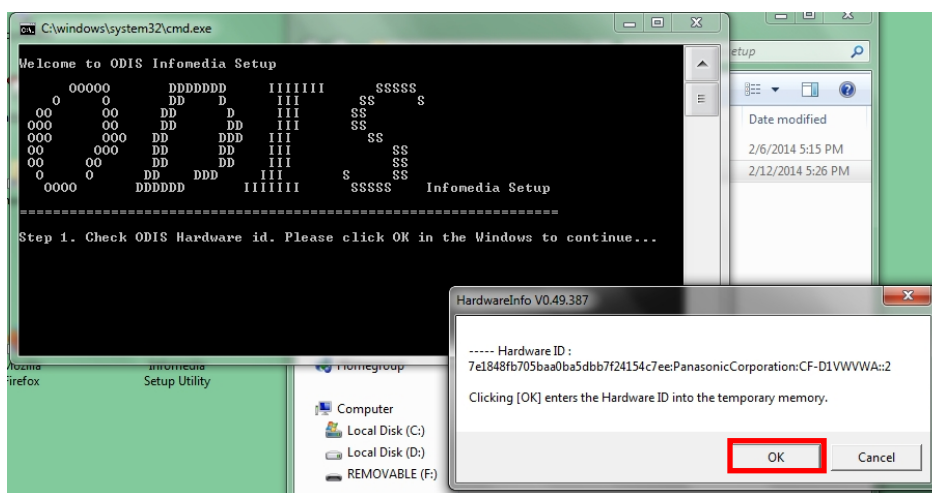
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2.2.2 – Run the Setup Utility

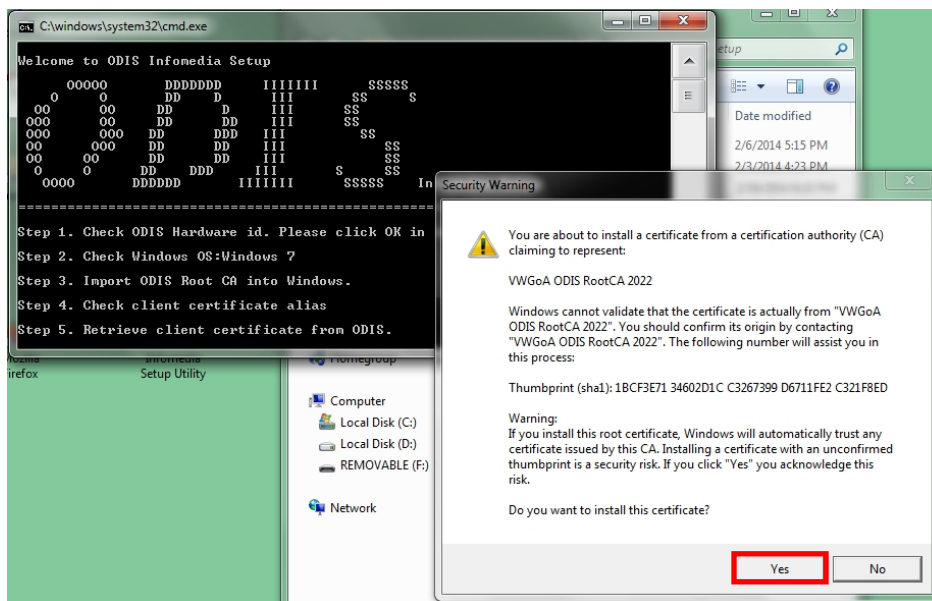
1. Open the Infomedia Setup folder previously created.
2. Double-click Info_setup_Win7:



3. Click OK:



4. Click Yes:

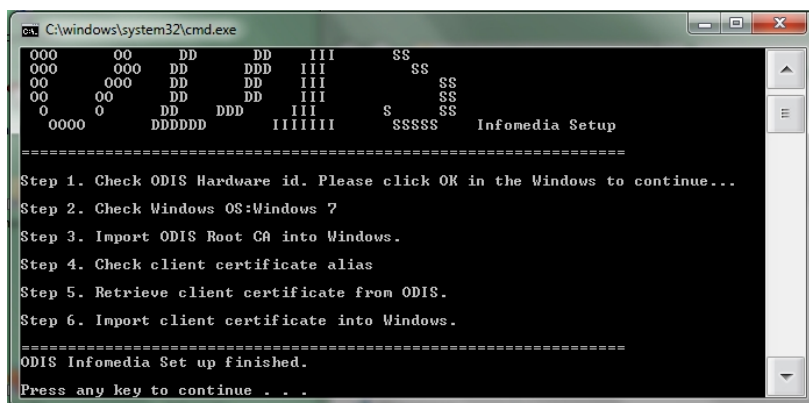


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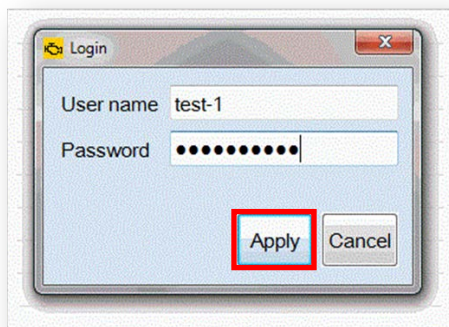
5. **Wait** while a brief setup routine runs.
6. When the following confirmation appears, **Press any key** to end setup:



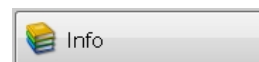
7. **Close** all remaining windows.

2.2.3 - Validate the Infomedia Setup

1. **Connect** the VAS 5054A Transmitter Head to a vehicle Data Link Connector (DLC).
2. Switch on the ignition.
3. **Launch ODIS Service** and start a diagnostic session.
4. **Instead of cancelling the initial Login prompt**, enter your **vwhub login info** and click **Apply**:



5. When the module scan is complete, select the **Info** operating mode:
6. Confirm the **Infomedia** content tabs are active, and select from:



- Documents
- Campaigns
- History
- Wiring Diagrams
- Manuals
- Vehicle
- PR no.

7. When the certificate confirmation prompt appears, click **Yes** to view the desired content.