Das Auto.

Offboard Diagnostic Information System Service (ODIS Service) Number: VOS-14-04

Subject: ODIS Service Infomedia Setup Instructions

Date: Feb. 24, 2014

## 1.0 – Introduction

**ODIS Service** application versions **2.1.0 and higher** on diagnostic devices with **Windows**<sup>®</sup> **7** can be integrated with **ElsaPro** for access to various web-based "**Infomedia**". Access to Repair Information, Wiring Diagrams, vehicle PR numbers, repair and campaign histories, repair order details and lists etc. are possible during a diagnostic session.

This document describes the initial setup steps necessary for Infomedia integration.

The setup procedure consists of two parts:

- 1. Configure the dealership information in ODIS Service.
- 2. Download, extract and run an automatic setup utility.

### Notes:

- The following procedures must be performed by qualified personnel only!
- Please read these instructions in their entirety before performing these procedures. **If you do not understand these instructions, arrange to have a qualified person perform these procedures.**
- **Discard all printed copies of this document after use.** Revised versions may be issued at any time. Always check ServiceNet for the latest version.
- If your facility is a **dual-brand dealership**, the dealership configuration must be **performed for each brand.** If your facility is a **single-brand dealership**, the configuration is performed once.
- The procedures specified here must be repeated if ODIS Service is completely uninstalled and reinstalled, or whenever a replacement ODIS Service security certificate is installed.

## 2.0 – Procedure

## 2.1 – Configure Dealership Information

## Prerequisites:

- □ VAS diagnostic device with Windows<sup>®</sup> 7 operating system.
- ODIS Service version 2.1.0 or higher installed.
- ODIS Service Security Certificate installed as per the Phase 3 instructions
- Device connected to A/C power adapter and booted to Windows desktop. Network enabled.
- □ VAS 6160 and VAS 6160A Diagnostic Tablets: USB mouse and keyboard connected.
- User has logon access to vwhub, (MSSP role assigned).

Continued ....2/

Page 1 of 5

<sup>© 2014</sup> Volkswagen Group of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.



- 1. Launch ODIS Service and select the Admin operating mode: Admin
- 2. Select the Connections tab. The Brand Settings subcategory (left frame) appears by default:
  - Single-brand dealership: Skip to Step 3.

Dual-brand dealership: Select Volkswagen from the brand configuration menu. Click Save / Yes.

General Save locations Suppor	Connections Meas	urement Certificate	Measuring technology action		
Brand settings	Details about Bran				
Group system: Logon	Brand to configure				
Group system: GFF	Selection	Volkswagen			-
Group system: ElsaPro	Connection types				
Group system: Carport	Connection types				
Group system: DISS	for Volkswagen	Internet			•
Group system: eShop	for Audi	Internet			•
Mirror Server 2					
				Reset Discard	Save

- 3. Select the Group system: ElsaPro subcategory (left frame):
- 4. Enter information in the fields indicated below as applicable to your market and dealer. When all information is entered, click **Save / Yes:** 
  - Brand (1 character): Enter the numeral 0
  - Country (3 characters): Enter USA or CAN
  - Dealer ID (5 characters): Enter the last 5 characters of the dealer number

Brand settings	Details about Group system: ElsaPro	
Group system: Logon		
Group system: GFF	URL for vehicle history	https://odisinfomedia.vwhub.com/Retail/RepairHistory/Show
Group system: ElsaPro	URL for actions	https://odisinfomedia.vwhub.com/Retail/VehicleRecall/Show
Group system: Carport	URL for order data	https://odisinfomedia.vwhub.com/services
Croup system: DISS	URL for Technical Service Bulletins	https://odisinfomedia.vwhub.com/Retail/TPI/Show
Group system: DISS	URL for repair manuals	https://odisinfomedia.vwhub.com/Retail/RM/Show
Group system: eShop	URL for wiring diagrams	https://odisinfomedia.vwhub.com/Retail/WD/Show
Mirror Server 2	Brand (1 character)	0
	Country (3 characters)	USA
	Dealer ID (5 characters)	03999

#### Continued ....3/

© 2014 Volkswagen Group of America, Inc.

Page 2 of 5

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.





Single-brand dealership: Skip to Step 5.

Dual-brand dealership: Select the Brand Settings subcategory (left frame) and select Audi from the brand configuration menu. Click Save / Yes, and then repeat Steps 3 and 4 for Audi.

5. Shut down ODIS Service:



## 2.2 – Download and Run the Setup Utility

## 2.2.1 – Download the Setup Utility

The setup utility is downloaded from ServiceNet as a self-extracting (compressed) file. The file must be saved to the diagnostic devices' desktop, and its contents extracted prior to running the setup utility.

- 1. Use the diagnostic device to Logon to vwhub, and then select ServiceNet.
- 2. Locate the Infomedia Setup Utility link from either:
  - a. The Alerts banner, or...
  - b. Go to: Workshop Equipment > ODIS Service > ODIS Service > Software
- 3. Right-click the link and Save the file to the Windows desktop.
- 4. Double-click the 7-Zip file icon on the desktop:



5. Manually type in: Infomedia Setup, at the end of the existing path as shown, and then click Extract:



A folder called: **Infomedia Setup** is placed on the Windows desktop:



The 7-Zip file can be deleted from the desktop if desired. However, we recommend the Infomedia Setup folder remain on the desktop for future use if necessary, i.e.: when ODIS Service is uninstalled and reinstalled, or a replacement security certificate is installed.

#### Continued ....4/

© 2014 Volkswagen Group of America, Inc.

Page 3 of 5

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.



### 2.2.2 - Run the Setup Utility

- 1. Open the Infomedia Setup folder previously created.
- 2. Double-click Info\_setup\_Win7:



3. Click OK:

C:\windows\system32\cmd.exe			
Welcome to ODIS Infomedia Setup   00000 DDDDDDD III   0 0 DD D   00 0 DD D III   00 00 DD D III   000 00 DD DD DI   000 000 DD DDD III   000 00 DD DD III   000 00 DD DDD III   0000 DD DDD III III	I SSSSS Infomedia Setup	E	etup P BEE • II @ Date modified 2/6/2014 5:15 PM 2/12/2014 5:26 PM
nozm <del>a informedia</del> irefox Setup Utility			Corporation:CF-D1VWVWA::2 emporary memory.

4. Click Yes:



#### Continued ....5/

© 2014 Volkswagen Group of America, Inc.

Page 4 of 5

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.



- 5. Wait while a brief setup routine runs.
- 6. When the following confirmation appears, **Press any key** to end setup:



7. Close all remaining windows.

### 2.2.3 - Validate the Infomedia Setup

- 1. Connect the VAS 5054A Transmitter Head to a vehicle Data Link Connector (DLC).
- 2. Switch on the ignition.
- 3. Launch ODIS Service and start a diagnostic session.
- 4. Instead of cancelling the initial Login prompt, enter your vwhub login info and click Apply:

User name	test-1
Password	•••••
	Apply Cancel

- 5. When the module scan is complete, select the **Info** operating mode:
- 6. Confirm the Infomedia content tabs are active, and select from:
  - Documents
- Manuals
- Campaigns
- VehiclePR no.
- HistoryWiring Diagrams
- 7. When the certificate confirmation prompt appears, click Yes to view the desired content.

© 2014 Volkswagen Group of America, Inc.

🤘 Info

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.