



File in Section: -

Bulletin No.: PI1184

Date: March, 2014

Service Bulletin

PRELIMINARY INFORMATION

Subject: Wrinkled Carpet Appearance Next to Door Sill Plate

Models: 2014 Cadillac ELR

Condition/Concern

Some customers may comment that the carpet appears wrinkled next to the door sill plate.



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This may be caused by the carpet insulation glued to the back of the carpet not drying smoothly, causing the carpet to appear wrinkled.

Recommendation/Instructions

Remove the wrinkles from the carpet following the steps below:

- 1. Remove the front side door sill garnish molding. Refer to Front Side Door Sill Garnish Molding Replacement in SI.



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- 2. Fold back the carpet and remove the insulation from the underside of the carpet to expose the adhesive.

Caution: In the following procedure, a heat gun is used to warm the back area of the carpet. IF THE TECHNICIAN IS NOT EXPERIENCED IN USING A HEAT GUN FOR THIS TYPE OF PROCEDURE, DAMAGE MAY BE CAUSED TO THE VEHICLE. This procedure should only be performed by a technician experienced in the use of a heat gun.

- 3. Use a heat gun to lightly heat up the adhesive and pull out/stretch the wrinkled portion of the carpet. You must firmly hold the carpet in a stretched manner after removing heat while adhesive recures.
- 4. Install the carpet back in place and make sure there are no wrinkles.
- 5. Install the front side door sill garnish molding. Refer to Front Side Door Sill Garnish Molding in SI.
- 6. Repeat the steps for the other side if needed.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1080128*	Remove Wrinkles from Front of Carpet (One Side)	0.5 hr

Labor Operation	Description	Labor Time
Add	Remove Wrinkles from Front of Carpet (Other Side)	0.4 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		