



Service Bulletin

File in Section: -

Bulletin No.: PI1180A

Date: March, 2014

PRELIMINARY INFORMATION

Subject: Intermittent No Start, Security Lamp Illuminated, DTCs B3935 and B2955 Set

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado 2500/3500, Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Sierra 2500/3500, Yukon, Yukon XL

This PI has been revised to add the 2015 Suburban, Tahoe, Yukon and Yukon XL models.
Please discard PI1180.

Condition/Concern

Some customers may comment on a no start condition and that the security lamp is illuminated. Technicians may find DTCs B3935 and B2955 set.

This may be caused by the BCM not allowing a correct read of the Immobilizer information.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the BCM using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

Note: This BCM Calibration will ONLY address a No-Start condition with codes B3935 and B2955 set. This is a No Click, No Crank, No Start condition - any occurrences of Crank-No Start or Click-No Crank should be diagnosed using SI. This BCM software will NOT resolve these other symptoms. The BCM should not be reprogrammed unless codes B3935 and B2955 are set.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880218*	Body Control Module Reprogramming with SPS	0.5 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.