



# Service Bulletin

File in Section: -

Bulletin No.: PI1174A

Date: March, 2014

## PRELIMINARY INFORMATION

**Subject:** Illumination of Rings Around Volume, Menu and Temperature Knobs of Center Stack

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

This PI has been revised to update the Recommendation/Instructions. Please discard PI1174.

### Condition/Concern

Some customers may comment that the Halo Rings around the four center stack knobs on their vehicle do not illuminate as shown in some of the marketing materials.

### Recommendation/Instructions

At the beginning of production for 2014, these rings were not illuminated. As a running change, these rings are now illuminated.

Explain to the customer their vehicle is operating normally. Do not attempt to repair or replace any parts to alter the original vehicle design intent. You may wish to give the customer a copy of this bulletin.

Use the table below to determine what is a normal operating characteristic:

Model	Design	Volume Knob (1)	Menu Knob (2)	RPO CJ2		RPO C67	
				Drivers Temperature Knob (3)	Passenger Temperature Control (4)	Fan Knob (5)	Temperature Knob (6)
Chevrolet	1st	Not Lit	Not Lit	Not Lit	Not Lit	Not Lit	Not Lit
Chevrolet	2nd	Lit	Lit	Not Lit	Not Lit	Lit	Lit
GMC	1st	Lit	Lit	Not Lit	Not Lit	Lit	Lit
GMC	2nd	Lit	Lit	Not Lit	Not Lit	Lit	Lit

### Chevrolet — Automatic A/C (CJ2)



3754057

### Chevrolet — Automatic A/C (C67)



3754063

### GMC — Automatic A/C (CJ2)



3754065

### GMC — Manual A/C (C67)



3754069