



Service Bulletin

File in Section: -

Bulletin No.: PI1174

Date: February, 2014

PRELIMINARY INFORMATION

Subject: Illumination of Rings Around Volume, Menu, and Temperature Knobs of Center Stack

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500

Condition/Concern

Some customers may comment that the Halo Rings around the four center stack knobs on their vehicle do not illuminate as shown in some of the marketing materials.

Recommendation/Instructions

GMC Sierra



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Chevrolet Silverado



3708095

At the beginning of production for 2014, these rings were not illuminated. As a running change, these rings are now illuminated.

Explain to the customer their vehicle is operating normally.

Do not attempt to repair or replace any parts to alter the original vehicle design intent. You may wish to give the customer a copy of this bulletin.

Note: It should also be noted that all service parts have the rings turned on, so any repairs to these trucks will cause the rings to function.