



# Service Bulletin

File in Section: -

Bulletin No.: P11159C

Date: April, 2014

## PRELIMINARY INFORMATION

**Subject:** No XM Audio, Rear View Camera and OnStar Handsfree Calling Issues, Favorite Stations Stored Twice and/or Disappear

**Models:** 2014 Buick LaCrosse, Regal  
2014 Cadillac ATS, CTS Sedan, SRX, XTS  
2014 Chevrolet Corvette, Impala, Silverado 1500  
2014 GMC Sierra 1500  
Equipped with RPOs IO3, IO4, IO5, IO6, UY4 or RAO

This PI has been revised to update the Subject and add keywords. Please discard P11159B.

### Condition/Concern

- No audio on startup in XM.
- iPhone does not detect if user disconnects iPhone during certification process.
- When receiving an incoming call through OnStar Hands Free Calling system, the vehicle does not ring. It will show on the screen.
- FM Timeshift not functioning properly.
- HD Switching Toggle Setting does not function.
- Favorites stored Twice or disappear.
- Noise is played during the TimeShift recoding.
- A/C Mode icon is displayed when vehicle is not equipped with A/C.
- The folder track is not played when the folder is pressed for a long time.
- Missing Forward Collision Warning Chime on vehicles base audio system, Forward Collision Alert and/or Adaptive Cruise.
- Long press of the knob when highlighting a browse folder, sometime changes the media source from SD card to USB and when user releases the push knob, it brings the Media Menu back instead of showing the now playing screen for USB and SD card.
- The USB only works with Apple products (iPhone).
- Rear View Camera Issues:
  - When shifting from Drive to Reverse is less than 3 seconds, the display will not transition to the rear view camera screen.
  - When shifting from Drive to Reverse is more than 3 seconds, the display may be blank and will not show the rear view camera message "Check Surrounding for Safety."

### Recommendation/Instructions

An updated software calibration has been released to address this condition. Update the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

Additional Keywords: answer, handsfree, incoming, ogen9, OPC, personal ring