



Service Bulletin

File in Section: -

Bulletin No.: PI1156A

Date: February, 2014

PRELIMINARY INFORMATION

Subject: Outside Door Handle Does Not Open, Lock Rods Loose

Models: 2010-2014 Chevrolet Express
2010-2014 GMC Savana

This PI has been revised to update the Condition/Concern. Please discard PI1156.

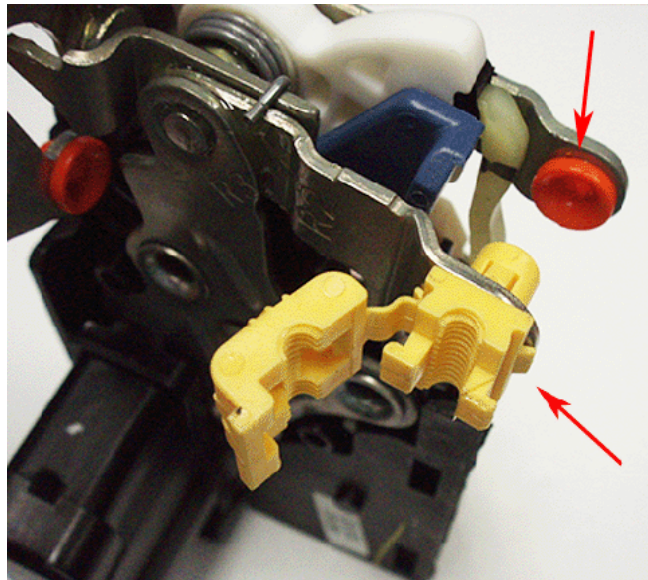
Condition/Concern

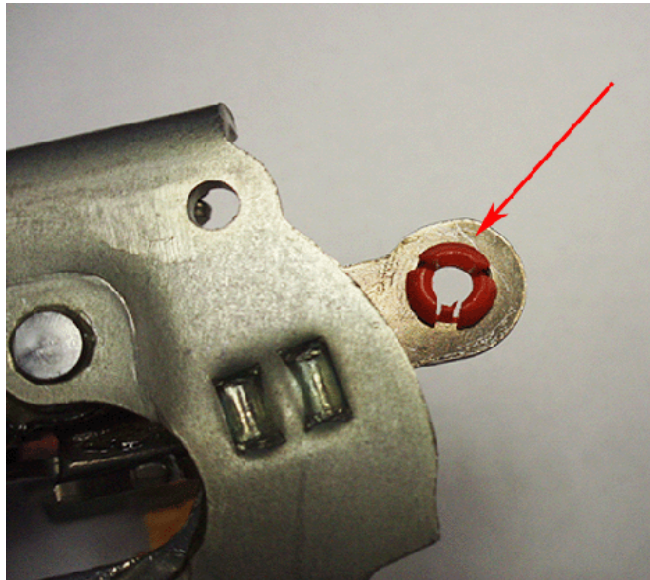
Some customers may comment that the outside door handle does not open the door.

This may be caused by the lock rods becoming loose or disengaged from the clips in the front side door lock (latch).

Recommendation/Instructions

Technicians should replace the two lock rod clips in the front side door lock (latch) with the parts listed below. Refer to Front Side Door Lock Replacement in SI. Refer to the lock rod clip pictures below. Remove the clips (red and yellow) with a suitable tool and replace.





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Parts Information

Part Number	Description
16606936	CLIP FRT S/D I
16640343	CLIP, E/GARR S/D

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2080138*	Replace Lock Rod Clips	0.6 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		