



Service Bulletin

File in Section: -

Bulletin No.: PI0890A

Date: December, 2014

PRELIMINARY INFORMATION

Subject: One or More Outside Door Handle Lock/Unlock Buttons or Lights Inoperative and/or Moisture Found in Outside Door Handle Light

Models: 2013 Cadillac XTS
Equipped with Illuminated Outside Door Handles (RPO HD7)
Vehicles Built June 18, 2012 through August 1, 2012

Attention: This PI also applies to vehicles that may be Middle East Export vehicles.

This PI has been revised to update the Parts and Warranty Information.
Please discard PI0890.

Condition/Concern

Some customers may comment that one or more of the outside door handle lock/unlock buttons or lights are inoperative.

The cause of this condition may be water intrusion into the outside door handle button/light, causing corrosion.

Recommendation/Instructions

Current production outside door handles have improved water sealing for the switch. Depending on the build date of the vehicle, follow the repair information shown below.

Important: For these vehicles, the complete outside door handle assembly must be replaced. The improved design of the outside door handle housing is an important part of this repair, so DO NOT attempt to replace the outside door handle PCB circuit insert only.

For these vehicles, if a customer comes into a dealership with one or more outside door handles inoperative, the affected handle(s) should be replaced **along with** the outside door handle **cable** of that same door. Refer to Front and/or Rear Side Door Outside Handle Cable Replacement in SI.

Parts Information

To obtain the appropriate individual door handle part number and usage, refer to Group 10.527 of the appropriate parts catalog.

Part Number	Description
23153103	CABLE ASM-FRT S/D O/S HDL
23153104	CABLE ASM-RR S/D O/S HDL

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time	Material Allowance
2080378*	Front Side Door Outside Handle and Cable Replacement	1.3 hrs	GD
2080388*	Rear Side Door Outside Handle and Cable Replacement	1.2 hrs	GD
Add	With Tint Coat/Tri-Coat Paint	0.3 hr	GB

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.