



Service Bulletin

File in Section: -

Bulletin No.: PI0786A

Date: December, 2014

PRELIMINARY INFORMATION

Subject: Liftgate Upper Sealing Strip Noise

Models: 2010-2015 Cadillac SRX

Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI has been revised to add the 2013-2015 Model Years and update the Warranty Information. Please discard PI0786.

Condition/Concern

Some customers may comment on a loud wind noise from the rear of the vehicle while traveling at highway speeds. The wind noise may be due to a gap between the upper edge of the liftgate and the roof panel.

Recommendation/Instructions

Install the new service liftgate seal to the underside of the liftgate.

Follow the procedure below for installing the new liftgate seal.

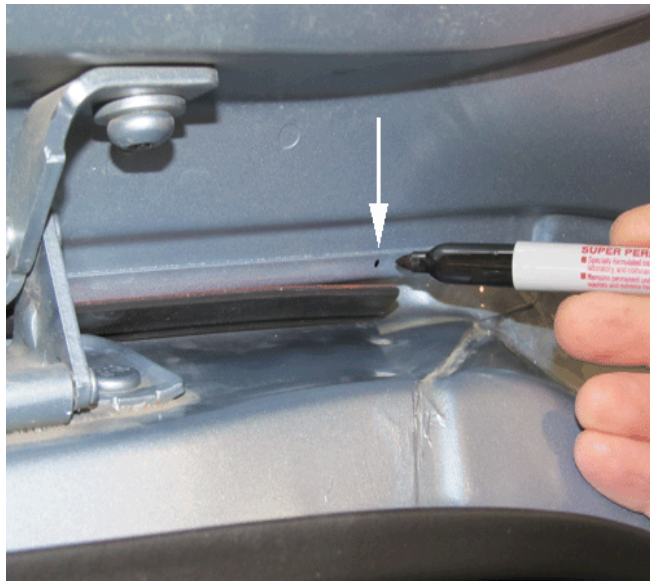


1. Open the liftgate in the full open position.
2. Clean the surface on the hem flange side of the liftgate panel to remove all debris.

2898730



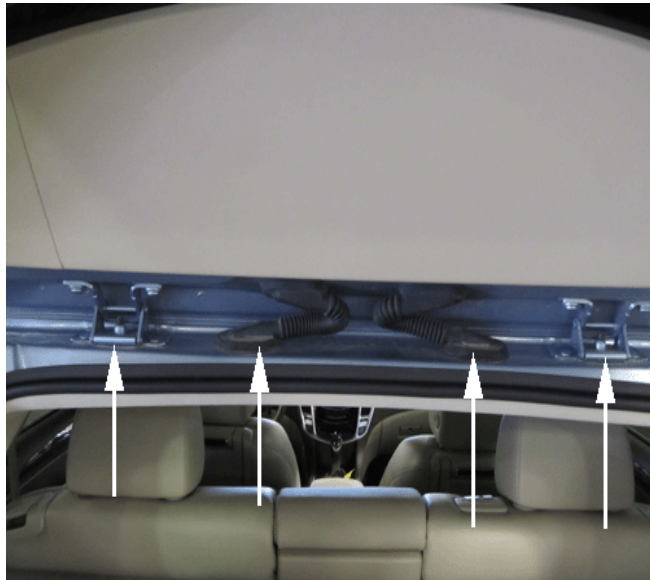
2898723



2898724

3. Measure and mark the distance of 57 mm (2.24 in) from the form change on the right side of the upper liftgate as shown in the illustrations above. make sure the edge of the sealing strip is even with the edge of the hem flange when installing the seal.

Important: When installing the seal, **DO NOT** peel the adhesive backing off all at once. Peel as you apply the seal following the hem edge.



2898893



2898894

4. Using a plastic trim stick, push on the seal to ensure the adhesive makes a tight bond. Also, it will help apply and follow the hem edge behind the hinges and structure as shown in the illustrations above.

Parts Information

Part Number	Description
22964805	Sealing Strip, Lift Gate Inner Panel Opening

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480428*	Replace Lift Gate Inner Panel Opening Sealing Strip	0.3 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		