



Service Bulletin

File in Section: -

Bulletin No.: PI0753A

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Rattle, Creak and/or Squeak Noise from Left Outside Rearview Mirror Area When Closing Door or Driving

Models: 2012-2014 Buick Verano

This PI has been revised to add the 2013-2014 model years and update the Labor Operation to the Global Labor Code (GLC). Please discard PI0753.

Condition/Concern

Some customers may comment on a rattle, squeak or creak noise coming from the driver side outside rearview mirror area of the vehicle. This noise may be observed when closing the door or while driving.

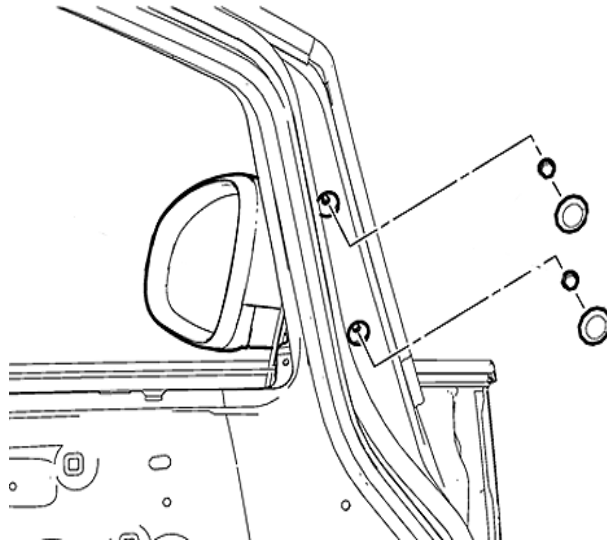


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The cause of this condition may be an interference between the outside rearview mirror body (1) and the door belt line molding (2).

Recommendation/Instructions

Re-seat the door belt molding and/or reposition the outside rearview mirror as necessary following the steps below:



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Note: It is not necessary to remove the front side door trim panel when only partially removing the mirror.

1. Leaving the electrical harness attached, remove the bolts from the left outside rearview mirror and position it away from the door frame. Refer to Outside Rearview Mirror Replacement in SI.
2. Firmly press down and inboard across the front of the belt molding to ensure it is fully seated on the door.



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3. Ensure that the lower portion of the mirror gasket and the belt molding seal are properly positioned across the mirror opening.
4. Reinstall the left outside rearview mirror. Refer to Outside Rearview Mirror Replacement in SI.
5. Verify the noise condition has been eliminated.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2080298*	Reposition OSRVM, Fully Seat Door Belt Molding	0.2 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		