



Service Bulletin

File in Section: -

Bulletin No.: PIP5200

Date: July, 2014

PRELIMINARY INFORMATION

Subject: PQC Part Restriction 8L90 8 Speed Automatic Transmission Part Restriction

Models: 2015 Cadillac Escalade
2015 Chevrolet Corvette
2015 GMC Yukon, Yukon XL
Equipped with 8L90 (M5U) Automatic Transmission

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The 8L90 8 Speed Automatic Transmission is on restriction through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 07/01/2014

Your cooperation with this program is greatly appreciated.

Recommendation/Instructions

If your diagnosis has led to replacement of the Transmission Assembly please contact the Product Quality Center (PQC) @ 866-654-7654

Please complete the questionnaire below before calling the PQC.

Caller's First & Last Name/Position:

Technician's Name/Direct Phone:

Parts Manager's Name:

Parts Manager's Phone and Fax Number:

Dealership's Correct Address:

Customer's Concern:

Has the vehicle been modified with non-production accessories?

Is the vehicle for personal or commercial use?

If commercial, what type of use?

Describe the failure of the unit:

Why is replacement of the requested component needed:

Broadcast Code:

Serial Number:

Does the vehicle have any DTCs in any module (ECM/TCM/BCM, etc.)?

Note: GDS must be launched from TIS to make sure all the data is captured and can be retrieved

Are there any transmission-related DTCs?

Are there any shifting issues (late, early, missed, no shift)?

When does the issue occur (hot, cold, under accel/decel)?

Is there any unwanted vibration?

Any other transmission performance issues?

Any leaks?

What type of leak?

Where is the leak located?

Any noise?

What kind of noise?

Where is it?

What is the frequency of noise?

When does it occur?

How long does it last?

Fluid level?

Was fluid contaminated?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.