



Service Bulletin

File in Section: -

Bulletin No.: PIP5195A

Date: May, 2014

PRELIMINARY INFORMATION

Subject: Bump On Coast Down

Models: 2012 Buick LaCrosse
2012 Buick Regal
Equipped with 6T40 Automatic Transmission RPO MHH

This PI was superseded to add customer information statement. Please discard PIP5195.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that the vehicle jerks or bumps on a deaccelartion coast down about 40 to 30 MPH. Dealer could find an intermittent bump or harsh down shift on coast down about 40 to 30 MPH.

Recommendation/Instructions

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.