



# Service Bulletin

File in Section: -

Bulletin No.: PIP5195

Date: May, 2014

## PRELIMINARY INFORMATION

**Subject:** 2012 Bump On Coast Down

**Models:** 2012 Buick LaCrosse  
2012 Buick Regal

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment that the vehicle jerks or bumps on a deaccelartion coast down about 40 to 30 MPH. Dealer could find an intermittent bump or harsh down shift on coast down about 40 to 30 MPH.

### Recommendation/Instructions

At this time the vehicle is working as design and no repair should be attempted.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.