

Service Bulletin

PRELIMINARY INFORMATION

Subject: PQC Part Restriction - E92 ECM Restriction Part Number 12656993 / 12662034

Models: 2015 Chevrolet Tahoe, Suburban with V8 (L83, L86) gas engine 2015 GMC Yukon and Yukon XL with V8 (L83, L86) gas engine 2015 Cadillac Escalade with V8 (L86) gas engine 2014-2015 Chevrolet Silverado/GMC Sierra with V6 (LV1, LV3) or V8 (L83, L86) gas engine 2014-2015 Chevrolet Corvette with LT1 engine 2014-2015 Cadillac XTS with LF3 engine 2014-2015 Cadillac CTS with LF3, LFX engine 2014-2015 Cadillac ATS with LFX engine Restricted Part Number:12656993 / 12662034

This PI was superseded to update Model Years and Part Number . Please discard PIP5109D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, part numbers 12656993 and 12662034 are on restriction through the PQC to assist GM Engineering with product feedback.

Recommendation/Instructions

If your diagnostics using SI have led to the replacement of the ECM, please complete the following questionnaire BEFORE contacting the PQC at 1-866-654-7654

Caller's Name/Position:

Direct Phone Number:

A completion of the Template questions and a call transfer to TAC Powertrain is required for the following (with the exception where ECM should be released as the Model is not listed or the DTC set indicates the ECM should be released).

Q1: Is the Restricted part being requested for:

- Customer Pay
- A Model Year Not Listed
- A Vehicle Line Not Listed

Q2: If the ECM has set a P0601, P0604, P0606, P062B, P062F, or a P16F3, release the ECM. Note this code in the TAC case for release of the ECM.

If P0700 is present in the ECM, it should NOT be necessary to replace the ECM. The P0700 DTC is caused by a concern from the TCM and should be accompanied by another DTC. Please refer to the appropriate trouble tree for the DTC that accompanied TCM P0700.

If the ECM has set a P0601, P0604, P0606, P062F, or a P16F3, release the ECM. There is no need to transfer the call to TAC.

If P0700 is present in the ECM, it should NOT be necessary to replace the ECM. The P0700 DTC is caused by a concern from the TCM and should be accompanied by another DTC. Please refer to the appropriate trouble tree for the DTC that accompanied TCM P0700.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.