



# Tech Tips

TT 91-13-01

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2012-2014 CC, Eos, Passat, Tiguan, Equipped With RNS-510  
Radio—Unit Start-Up and Boot-Up Operation

**May 9, 2014: Update to Information.**

The navigation unit may be slow to respond at times when memory use is high. This may include boot-up time after vehicle start up or times when multiple features are in use. Symptoms may be described as “Locks Up”, “Freezes”, or “No Response”. Switching modes (i.e. broadcast radio to SAT), Rear View Camera or soft-touch keys could be affected. The operation described above is considered a product characteristic. Warranty claims submitted with described operation may be denied.