



NUMBER: 21-010-14

GROUP: Transmission and Transfer Case

DATE: April 01, 2014

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SUBJECT:

Transmission Torque Management Enhancements While in Reverse

OVERVIEW:

This bulletin involves replacing the transmission control module with a revised part.

MODELS:

2013 WK Grand Cherokee SRT8 - Australia Market Only

NOTE: This bulletin applies to SRT8 vehicles sold in Australia only.

SYMPTOM/CONDITION:

Customers may indicate that the engine does not have enough power to back a trailer up a steep grade. In addition, they may also indicate that the transmission shifts too early during acceleration while turning.

DIAGNOSIS:

A revised transmission software calibration improves the transmission torque management in reverse and while turning.

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	05150891AB	Module, Transmission Control

REPAIR PROCEDURE:

1. Replace the transmission control module. Refer to DealerCONNECT>Service>TechCONNECT>Service Info>08 - Electrical>8E - Electronic Control Modules>MODULE, Transmission Control>Removal/Installation for additional information.
2. Perform the adaptation procedure. Refer to DealerCONNECT>Service>TechCONNECT>Service Info>08 - Electrical>8E - Electronic Control Modules>MODULE, Transmission Control>Standard Procedure>ADAPTATION - 3.6L/6.4L GAS/3.0L DIESEL VEHICLES for additional information.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-19-05-90	Module, Transmission Control (TCM) - Replace (2 - Skilled)	2 - Automatic Transmission	1.0 Hrs.

FAILURE CODE:

ZZ	Service Action
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