PRELIMINARY INFORMATION

Subject: **Disabling Power Door Relock/Lock Feature**

Models: **2012 Chevrolet Express**
2012 GMC Savana
Equipped with RPOs AU3, ATG

> **This PI has been revised to remove the 2008-2011 Model Years and the Programming/ Reprogramming Checklist. Also, the Labor Operation has been updated to the Global Labor Code (GLC). Please discard PI0610A.**

Condition/Concern

Some customers may comment that the power doors re-lock automatically within two minutes after being unlocked with the remote transmitter.

Recommendation/Instructions

This feature can be disabled at the customer's request. In order to disable the auto door relock function, it is necessary to reprogram the body control module (BCM). The Techline Customer Support Center (TCSC) (800-828-6860 English or 800-503-3222 French) must be contacted to obtain a VCI number.

An updated software calibration has been released to address this condition.

BEFORE beginning the programming/reprogramming event, please refer to the Programming/Reprogramming Checklist section in this bulletin.

1. Verify the battery voltage is more than 12 volts but less than 16 volts before proceeding with reprogramming. The battery must be fully charged **BEFORE** reprogramming a control module.

2. During reprogramming, the battery voltage must be maintained within the proper range of 12-15.5 volts. **CONNECT** the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

   ⇒ If the above recommended tools are not available, **DO NOT** connect a battery charger to the vehicle. **CONNECT** a fully charged 12V jumper or booster pack that is disconnected from the AC voltage supply.

Notice: It is essential that the TIS terminal, MDI, Tech 2® and/or Scan Tool are updated with the latest software available.

3. Verify that the devices being used are updated with the latest available software version **BEFORE** beginning the reprogramming event.

4. **BEFORE** beginning reprogramming you **MUST** refer to **Control Module References** in SI for the appropriate Programming and Setup procedures.

5. If a wireless connection will be used for reprogramming, a secure service department connection **MUST** be used. **DO NOT** use any public WiFi connection from the customer lounge.

6. Reprogram the BCM using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

7. After reprogramming the BCM, the BPP (brake pedal position) learn must be performed. Navigate to Vehicle Control Systems menu on the Tech 2®, BCM Special Options.

   Calibration Procedure:

   7.1. Apply the parking brake.

   7.2. Place the transmission in the **PARK** position.

   7.3. Install a scan tool.

   7.4. Clear all BCM DTCs before proceeding.

7.5. Navigate to the Vehicle Control System menu item.

7.6. Select Module Setup menu item.

7.7. Select BCM menu item.

7.8. Select the BPP Sensor Calibration procedure and follow the directions displayed on the screen.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time