



Service Bulletin

File in Section: -

Bulletin No.: PI0401B

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Rear Vision Camera Appears Obstructed

Models: 2011-2015 Cadillac CTS Coupe, CTS-V Coupe

This PI has been revised to update the model years. Please discard PI0401A.

Condition/Concern



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Some customers may comment that the upper right corner of the rear vision camera image is obstructed, cut off, grey in color or that the rear bumper fascia can be seen in the viewing screen.

The camera position in the CTS Coupe was optimized for rear field of view, resulting in some obstruction of view in the upper right corner of the image due to the rear compartment lid applique and lower obstruction by the rear bumper fascia. To maximize the rear field of view, this slight image of the rear compartment lid applique and the rear fascia was deemed to be acceptable and should be considered a normal condition.

Recommendation/Instructions

Explain to the customer that this is a normal condition for the camera mounted in the CTS Coupe. Do not replace the camera or make other repair attempts for this condition.