



NUMBER: 21-003-14

GROUP: Transmission and Transfer Case

DATE: February 14, 2014

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THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.02 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Flash: Vehicle Drivability and Shift Quality Improvements

OVERVIEW:

This bulletin involves flash reprogramming of the Transmission Control Module (TCM) with new software.

MODELS:

2014 WD Durango

NOTE: This bulletin applies to 4X2 vehicles built between August 1, 2013 (MDH0801XX) and January 9, 2014 (MDH 0109XX) equipped with a 3.6L engine (Sales Codes ERB).

SYMPTOM/CONDITION:

Customers may indicate that the vehicle drivability and shift quality may not meet their expectations while in ECO Mode.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Using the wiTECH, reprogram the TCM with the latest software. Help using the wiTECH diagnostic application for flashing an ECU is available by selecting "help" then "help contents" at the top of the wiTECH diagnostic application window.
2. Clear any DTC's that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them.

NOTE: Do not clear the adaptation memory cells in the TCM's memory. This action may cause the transmission to not shift smoothly until the adaptation memory cells are re-learned.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-05-9N	Module, Transmission Control (TCM) - Reflash - (2 - Semi-Skilled)	2- Automatic Transmission	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 3 minutes. Actual flash download times may be effected by vehicle connection and network capabilities.

FAILURE CODE:

FM	Flash Module
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