

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014-15MY Forester Models **NUMBER:** 12-175-14
SUBJECT: Design Change to Rear Door Power Window Regulator **DATE:** 11/10/14

INTRODUCTION

This bulletin announces a design change to the rear door power window regulator / motor assembly. The internal gearing has been changed to prevent the mechanism from binding.

COUNTERMEASURE IN PRODUCTION

The updated regulator was incorporated into production on May 9, 2014 starting with VIN **F*443708**.

PART INFORMATION

PART NAME:	PART NUMBER
61042SG200	REG & MOT ASSY R RH
61042SG210	REG & MOT ASSY R LH

SERVICE PROCEDURE / INFORMATION

When diagnosing the Power Window System, follow the Symptom / Inspection order as shown in the table below. If determined the motor / regulator assembly requires replacement, the service procedure for installation is unchanged from the existing steps outlined in the applicable Service Manual.

Symptoms	Inspection order
All power windows do not operate.	<ol style="list-style-type: none"> 1. Check the fuse. 2. Check the power window relay. 3. Check the wiring harness.
Particular window does not operate.	<ol style="list-style-type: none"> 1. Check the fuse. 2. Check the switch - power window main. 3. Check the switch - power window sub. 4. Check the power window motor. 5. Check the wiring harness.

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
ONE Power Window Motor & Regulator Assembly R&R	B850-271	SBW-21	0.4
Each Additional Power Window Motor & Regulator Assembly R&R	C850-275		0.3

REMINDER: SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time. **Always refer to STIS for the latest service information before performing any repairs.**